Multi-Factor Authentication (MFA) Guide

What is MFA?

MFA is a secure authentication method that requires users to prove their identity by supplying two or more pieces of evidence (or "factors") when they log in. One factor is something the user knows, such as their username and password. Other factors are verification methods that the user has in their possession, such as an authenticator app or security key. By tying user access to multiple types of factors, MFA makes it much harder for common threats like phishing attacks and account takeovers to succeed.

The global threat landscape is constantly evolving, and the types of attacks that can cripple a business and exploit consumers are on the rise. MFA is one of the most effective tools for enhancing login security, and safeguarding businesses and data against security threats.

How can you enable MFA?

Microsoft

█████████@liveepcc.mail.onmicrosoft.com

Let's keep your account secure

We'll help you set up another way to verify it's you.

Use a different account

Learn more about verifying your identity

Next

You will be prompted to select a **primary** MFA method; Microsoft's Authenticator App is recommended.

@liveepcc.mail.onmicrosoft.com

Install Microsoft Authenticator

Install the app on your mobile device, then come back here to continue.

GET IT ON
Google Play

Download on the
App Store

Set up a different way to sign in

Next

Follow the prompts to proceed:

← [REDACTED]@liveepcc.mail.onmicrosoft.com

Set up your account in app

If prompted, allow notifications. Then add an account, and select **Work or school**.

Set up a different way to sign in

Next

After registering the Microsoft Authenticator App, you may be prompted to add a secondary method of authenticating, such as SMS.

@liveepcc.mail.onmicrosoft.com

Add your phone number

Verify it's you with a call or text code to your phone.

Country code

United States (+1)

Phone number

Enter phone number

Choose how to verify

◉ Text a code

◯ Call

Message and data rates may apply. Pressing Next means that you agree to the Terms of service and Privacy and cookies statement.

Set up a different way to sign in

Skip setup

Next

Follow the prompts to continue registering your secondary MFA method.

If you encounter issues with the registration process, please contact our IT Help Desk at (915) 831-6440