

LIVE Online Support



epcc.edu

Student Support Services

<https://epcc.libguides.com/remoteresources>

Enrollment and Student Services

Monday to Friday 8:30 a.m. - 5:00 p.m.

Admissions & Registration	go.epcc.edu/AdmissionsLive
Athletics Office	go.epcc.edu/AthleticsLive
Career & Transfer Services	go.epcc.edu/CareerTransferLive
Counseling/Advising (by appointment)	counseling@epcc.edu
Financial Aid Office	go.epcc.edu/FinancialAidLive
New Student Orientation	go.epcc.edu/OrientationLive
Recruitment Office	go.epcc.edu/RecruitmentLive
Student Leadership & Campus Life	go.epcc.edu/CampusLifeLive
Testing Office	go.epcc.edu/TestingLive
Veterans Resource Center	go.epcc.edu/VeteransLive
Police Department	go.epcc.edu/PoliceLive

Tutoring and Academic Support

Center for Students with Disabilities

go.epcc.edu/CSDLive
Monday - Friday 8:30 a.m. - 5:00 p.m.

First Year Experience

firstyear.ea@epcc.edu
Monday - Friday (by appointment)

Libraries - Ask a librarian!

go.epcc.edu/LibrariesLive OR askalib@epcc.edu
Monday - Saturday 8:00 a.m. - 8:00 p.m.

Tutoring for all classes/all levels

go.epcc.edu/TutoringLive
Monday - Sunday 6:00 a.m. - 2:00 a.m.

Writing Center wcvv@epcc.edu

Monday - Friday (by appointment)

Steps to Get Connected:

Visit epcc.edu go to the department's web page and look for for the "Get Connected" link to get live chat assistance during the hours of operation.

Once you have entered the virtual room, use the tools at the bottom of the screen to communicate. Unmute microphone, raise your hand or expand the purple bubble on the right to access the chat room.

Virtual Assistance Available

Get Connected



Information Technology Support

Help Desk (915) 831-6440

ithelpdesk@epcc.edu

Monday - Thursday 7:00 a.m.-10:00 p.m.

Fridays 7:00 a.m. - 5:00p.m.



Blackboard Support

Help Desk (888) 296-0863

24 hours a day, 7 days a week

Live Online Support

Monday -Friday 8:00 a.m. - 5:00 p.m.

go.epcc.edu/DLSSLive

The Best Place to Start *and Finish!*

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