
Student Success Infrastructure Families Directory



1. Enhancing Academics

Goals:
Improving Student Course Success.
Improving Student Program Success.

Programs/ Activities in this family focus on supporting students in their classroom, program, and during their academic development. They work to enhance learning environments and experiences.



8 Week Schedule	Joshua Villalobos	Ext 7001	jvillal6@epcc.edu	MdP initiative transitioning classes to hybrid 8 week delivery
Credit for Learning by Experience Option (CLEO)	Yasmin Flores; Anthony Rausch	Ext 2361; 2654	yflore14@epcc.edu arausch1@epcc.edu	Credit for Learning by Experience Option (CLEO) is a program that awards college credit to currently enrolled, non-traditional students who have never attended or graduated college, but have obtained at least five years of professional knowledge and experience from various sources.
Cyber Security Center (ITS Lab)	Servin, Christian	Ext 2064	servin1@epcc.edu	The cyber Security center will provide the student with access state of art lab environment equipped with up-to-date lab equipment to perform labs in cybersecurity that will allow the student to master skills that are in demand today in the industry.
Early Alert	Lujan, Sandra	Ext 3119	slujan9@epcc.edu	System to monitor student behaviors associated with academic success (class attendance, submitting assignments, etc.) and to reach out to students early to offer assistance.
First Day Adoption (multi-departmental)	Mitchell, Paula	Ext 6375	pmitch8@epcc.edu	Task force/initiative to comply with OERTX repository from the Texas Higher Education Coordinating Board (THECB)
Guiding Pathways to Success	Lucia Rodriguez	Ext 2848	lrodr258@epcc.edu	Supports student academic support services.
Instructional Design Supports in Online Courses	Luz Cadena	Ext 2827	lcaden10@epcc.edu	Training and support for faculty that are improving online and virtual learning access.
Math Lab (MDP)	Pacheco, Jose	Ext 7180	jpache78@epcc.edu	A space where students receive tutoring assistance for all math courses. Students are able to rent graphing calculators for the semester at a cost of \$10. Services for Math faculty include proctoring exams, monitoring student assignments and quizzes, and providing reports as requested. Space is monitored by MySIO. Budget Head: Joshua Villalobos
Math Lab (NW)	Tena, Lydia	Ext 8818	ltena5@epcc.edu	Tutoring services for all math courses, proctoring tests for math faculty/ Rent graphing calculators, monitoring student assignments and quizzes for faculty, and managing MySIO reports for faculty.
Math Lab (RG)	Souraya Hajjar	Ext 4030	shajjar@epcc.edu	Tutoring services for all math courses, proctoring tests for math faculty/ Rent graphing calculators, monitoring student assignments and quizzes for faculty, and managing MySIO reports for faculty.
Math Lab (TM)	Webb, Ernest	Ext 5051	ewebb1@epcc.edu	Tutoring services for all math courses, proctoring tests for math faculty/ Rent graphing calculators, monitoring student assignments and quizzes for faculty, and managing MySIO reports for faculty.
Math Lab (VV)	Martinez, Martha; Chuca, Ivette; Rebecca Escamilla	Ext 2482; 2164	amart286@epcc.edu ; ichuca@epcc.edu ; rmarin20@epcc.edu	Tutoring services for all math courses, proctoring tests for math faculty/ Rent graphing calculators, monitoring student assignments and quizzes for faculty, and managing MySIO reports for faculty.

Open Educational Resources	Mitchell, Paula	Ext 6375	pmitch8@epcc.edu	Development and adoption of open source textbooks.
Project HIGHER	Lopez, Maria; Lizette Herrera	Ext 2160; 7024	mlopez35@epcc.edu mherre59@epcc.edu	Project HIGHER is an innovative program that assists individuals with intellectual and developmental disabilities (ages 18-25) in El Paso County to complete a level-one certificate at EPCC and find employment in their area of study.
RAP (Retention Action Program)	Dewitt, Janice; Rodriguez, Lucia	Ext 2665; Ext 2848	jdewitt@epcc.edu ; lrodr258@epcc.edu	Tutoring for CTE majors and/or non CTE majors taking CTE courses.
Tejano Flex	Myshie Pagel; Fernie Mata	Ext 2394; Ext 2651	mpagel@epcc.edu ; fmata8@epcc.edu	CBE is a flexible way to earn course credit. It focuses on the competencies (knowledge + skills) you will need in your chosen career and allows you to move through the course at your own pace. Regardless of your work, life, or family responsibilities, CBE can flex around your schedule!
Tejano Virtual Events (TVE)	Rodriguez, Lucia	Ext 2848	lrodr258@epcc.edu	Virtual: Weekly Student Success topics and weekly Happy Math Hour - Math topics and concepts
Tutoring Centers	Rodriguez, Lucia	Ext 2848	lrodr258@epcc.edu	Provides tutoring for academic courses at 5 campus Tutoring Centers and Online academic tutoring.
Writing Center MdP	Pacheco, Jose	Ext 7180	jpache78@epcc.edu	Student support office focusing on the development of written communication. Budget head Joshua Villalobos
Writing Center NW	Barakat, Richard	Ext 8804	rbaraka2@epcc.edu	Student support office focusing on the development of written communication. Budget head Lydia Tena
Writing Center RG	Crisafulli, Joseph	Ext 4005	jcrisaf1@epcc.edu	Student support office focusing on the development of written communication. Budget head Brian Kirby
Writing Center TM	Montes, Jennifer	Ext 5049	jmart578@epcc.edu	Student support office focusing on the development of written communication. Budget Head Terri Mann
Writing Center VV	Ramirez, Yasmin	Ext 2512	yramir31@epcc.edu	Student support office focusing on the development of written communication. Budget Head Daniel Guerra
Blackboard student tutorial	Luz Cadena	Ext 2827	lcaden10@epcc.edu	Practice activities and tutorials for accessing online learning.

2. Cultivating Thinkers and Leaders

Goals:

Promote 21st century skills development.

Connect students to leadership development opportunities.

Programs/Activities in this family focus on developing “soft skills” and enabling students to experience practical leadership opportunities



Borderlands	Barakat, Richard	Ext 8804	rbaraka2@epcc.edu	Annual publication of ENGL 1302 students that includes research-based stories about topics of historical local interest.
Chrysalis	Laveaga, Minerva	Ext 4262	mlaveaga@epcc.edu	Student publication encouraging development of professional publication experiences
Texas Mentors	Talamantes, Michael	Ext 2302	mtalam10@epcc.edu	College Readiness and Texas Workforce. Part time and college students. Go to HS and look at applications and the adopted schools.
Honors Program	Pynes, Patrick	Ext 3264	ppynes@epcc.edu	Academic opportunity for motivated students
Humanities Collaborative EPCC-UTEP	Nelson-Rodriguez, Margie	Ext 2179	mnelson9@epcc.edu	The Humanities Collaborative is a joint initiative between El Paso Community College (EPCC) and The University of Texas at El Paso (UTEP). It seeks to strengthen the path of humanities graduates at EPCC with increased academic, professional, and research opportunities as they transition to the four-year humanities track at UTEP.
Kidz n Coaches After School Program	Kazanjan, Chris	Ext 4523	ckazanji@epcc.edu	Kidz n' Coaches is an after-school program that brings volunteer college students and faculty Coaches together with emerging children in pro-social group activities in order to support their social and emotional development through growth-promoting relationships.
Leadership EPCC	Rivas, Nadia	Ext 2712	nrivas6@epcc.edu	Leadership training program through Campus Life
NSO Internship Program	Guerrero, Alex	Ext 2874	fguerr19@epcc.edu	10 Interns are trained to lead NSO at all five campuses.
Papagayo	Gomez, Jorge	Ext 4083	jgome390@epcc.edu	Literary club for students
Service Learning	Islas, Patricia; Valles, Shanan	Ext 4183; 4062	pislas@epcc.edu ; stheus@epcc.edu	Community volunteer and engagement experiences
Student Ambassadors	Rivas, Nadia	Ext 2712	nrivas6@epcc.edu	Professional development for students
Student Support Services Program (SSSP)	Mirella Pasillas	Ext 2252	mpasill2@epcc.edu	A USDOE federally funded TRIO Program, supports students persistence, graduation and transfer to 4-year institution. Focus on students who are low-income, first generation, or with disabilities. Provides tutoring, study skills workshops, academic advising, FAFSA, and transfer services.
Student Technology Services (STS)	Badillo, Tonie; Munoz, Eddie	Ext 6755; 6331	mbadill4@epcc.edu emunoz23@epcc.edu	Opportunity for EPCC students to gain work experience while still enrolled.

3. Bridging Student Transitions

Goals:

Create seamless HS to college entry experiences.

Develop student readiness for their transition to the workforce or university transfer.

Programs/Activities in this family focus on supporting student entry or post graduation preparation experiences.



AVANCE to College	Casavantez, Maria del Carmen			EPCC created the AVANCE to College program, which was piloted in El Paso with Workforce Solutions Borderplex. Through the partnership, EPCC listed PCEP as a non-credit bearing course, so when parents enrolled in PCEP, they became an EPCC student. By implementing PCEP onsite at community college campuses, EPCC aims to streamline and facilitate low-income Latino families' transition to continued education, whether as first-time or returning students. Parents learn about the institutions as well as opportunities and resources available to support them in pursuing their education, and they become acquainted with staff and students who help demystify stereotypes about postsecondary education.
		Ext 3310	mcasava1@epcc.edu	
Calling Center	Talamantes, Michael			Focuses on previously-enrolled students who have not yet enrolled for current/upcoming semester; offers information on how to clear holds and other barriers preventing registration.
		Ext 2302	mtalam10@epcc.edu	
Faculty Advising	Aguilera, Melissa; Nelson-Rodriguez, Margie		magui311@epcc.edu	Faculty provide advising information to students specific to the discipline which includes career and transfer, program requirements, academic supports.
		Ext 2151; 2179	mnelson9@epcc.edu	
Google HSI Career Readiness	Servin, Christian			This program helps Hispanic students gain the digital skills they need to find and land jobs and internships that they need to be successful.
		Ext 2064	cservin1@epcc.edu	
Maker Space	Martinez, Daniel; Rebecca Escamilla		dmart926@epcc.edu	Support for creative/flipped classroom experiences
		Ext 2869; 2164	rmarin20@epcc.edu	
Operation College Bound	Amaya, Carlos			High school fairs designed to intake and enroll students in one event.
		Ext 2640	camaya3@epcc.edu	
PREP program	Granillo, Toni			The PREP Program's purpose is to help the student prepare for college ready course work by helping students improve their college placement scores. PREP also assists with TSIA2 preparation for students seeking to rank into Health occupations and with TEAS to rank into the EPCC Nursing program of study.
		Ext 2613	agranill@epcc.edu	
STEMFUERTE	Jamison, Dr. Jennifer; Escamilla, Rebecca			The STEMFUERTE Program exists to recruit, support, and retain students in STEM (science, technology, engineering, and mathematics), and to facilitate their employment in a STEM field and/or transfer to UTEP for further STEM education.
		Ext 2711; 2164	jjamiso8@epcc.edu ; rmarin20@epcc.edu	
Tejano Empowerment Network	Pacheco, Jose			Project TEN is a mentoring program with a curriculum based on five aspects: Leadership, Identity, College and Career Readiness, Health and Wellness and Brotherhood, according to EPCC.
				The project is focused on leadership development to increase retention, completion and transfer EPCC students to four-year institutions, according to EPCC.
		Ext 7180	jpache78@epcc.edu	
The RISE to the Challenge Bridge to Health and Bioinformatics Program	Alvarez, Maria			The RISE to the Challenge Bridge to Health and Bioinformatics Program continues and expands the activities of EPCC's RISE Program. The Program exposes science majors to interdisciplinary bioinformatics fields by providing opportunities to conduct research individually and in the classroom. Activities include paid research internships, Supplemental Instruction, Course-based Undergraduate Research Experiences, and the opportunity to earn micro-credentials and certificates as they go through the educational pipeline, transfer to UTEP and graduate with a baccalaureate degree, enter the biomedical research workforce and/or pursue a graduate degree.
		Ext 5074	malva279@epcc.edu	

4. Providing Whole Person Supports

Goals:

Enhance student access to physical and mental health services.

Supplement student resources for meeting their basic needs.

Programs/Activities in this family focus on providing resources and supports for “wrap-around” student needs



Border Health Clinic	Hajjar, Souraya	Ext 4030	shajjar@epcc.edu	Health care for community and service opportunities for students. Vaccination services for incoming students. Preventative health services in Dental Hygiene, Echo and General Sonography and Physical Therapy Services.
EPCC CARES	Mitchell, Paula	Ext 6375	pmitch8@epcc.edu	Onsite counseling and mental health support.
Family Friendly Campus Project	Rodriguez, Lucia	Ext 2848	lrodr258@epcc.edu	To strengthen supports for student parents and boost overall persistence and completion rates. Each campus has a Lactation Room and a Student Parent Resource Center that provides a welcoming study space for EPCC student parents and their families.
Laptop/Technology Check Out	Fernandez, Marco	Ext 6498	mferna56@epcc.edu	To help close the digital divide and ensure all students have access to essential technology, EPCC's IT Computer Labs offers a Laptop Loan Program for currently enrolled students who do not have access to a personal computer. This initiative allows eligible students to borrow a laptop for the entire semester at no cost. Ensuring students have the technology needed for courserwork or virtual learning. In addition to laptops, cellular hotspots are also available for students who lack reliable internet access at home. This program is part of EPCC's ongoing commitment to supporting student success by providing the tools needed for academic achievement.
School Store	Flores, Yasmin	Ext 2361	yflore14@epcc.edu	School supply drive and program fair that involves both EPCC and community students.
Tejano Closet	CaTS - Edmundo Montoya	Ext 2638	emonto29@epcc.edu	Wellness support for students to have access to professional attire.
Career Coach	Montoya, Edmundo	Ext 2638	emonto29@epcc.edu	Discover career pathways based on your interests, learn about career readiness, and link them to EPCC Programs.
Tejano Mercado (Food pantry)	Rivas, Nadia	Ext 2712	nrivas6@epcc.edu	Support for food security challenges

5. Making Connections and Engaging Belonging

Goals:

Connect students with each other and the college.

Develop a shared sense of identity and agency as students navigate the college.

Programs/Activities in this family focus on providing directions, access information, and social opportunities for students



CAMP	Dominguez, Leticia			College Assistance Migrant Program (CAMP) is a federally funded program by the Department of Education of the United States. It is designed to help migrant or seasonal farm workers and their families to attend college.
		Ext 2783	ldomin85@epcc.edu	
Connect Center	Roberts, Luz; Rodriguez, Lucia	Ext 2546; 2848	lrobert8@epcc.edu ; lrodr258@epcc.edu	Guides (international, ESOL, GED) students in the enrollment and financial aid process; provides support for ESL students.
Help Desk	Fernandez, Marco			The EPCC IT Help Desk serves as a central hub for resolving a wide range of student technology concerns, helping to streamline access to essential college services and resources. The Help Desk is vital in optimizing student support services by offering timely and knowledgeable assistance. Students can contact the Help Desk for login and account access issues, password resets, general college information, departmental contacts and important deadlines, and technical troubleshooting for college systems and platforms. Whether it's a quick question or a complex technical issue, the IT Help Desk is committed to ensuring students have the support they need to succeed in a digital learning environment.
		Ext 6498	mferna56@epcc.edu	
Pasos	Rodriguez, Lucia			Focus on active student engagement, creating a supportive classroom, promoting academic success, and making student learning relevant to their community.
		Ext 2848	lrodr258@epcc.edu	
Resource Fairs	Velasquez, Oscar			Beginning of the academic year event for students to provide information on support services.
		Ext 8898	ovelasq1@epcc.edu	
Tejano Passport	Wolf, Ondrea			Offshoot of previous QEP, this program allows students and employees to learn about community events/programs and to earn credit/points toward a TPP medallion.
		Ext 6615	oquiros@epcc.edu	
Veterans Resource Center	Dwyer, Carl			Assist active duty, veteran, and other military-affiliated students to transition from military life to the academic environment, get academic support, and move into a civilian career maximizing military-related benefits. Student support office providing computer access, academic advising, study/break/quiet area, book & laptop checkout, mentoring for military-affiliated students.
		Ext 5170	cdwyer3@epcc.edu	
Welcome Center (MdP)	Pacheco, Jose			a space for students, faculty, and community users. Services provided: Registration process assistance, open lab, snack table addressing student's food insecurity, and printing available.
		Ext 7055	m Guti218@epcc.edu	
Welcome Center (VV)	Alex Guerrero; Nadia Rivas	Ext 2874	fguerr19@epcc.edu	Greeting and assisting with service finding at the VV campus.
Welcome Week	Lujan, Sandra	Ext 3119	slujan9@epcc.edu	A series of events the first week of school to engage FTIC students with FYE