EPCC is in the process of choosing a focus for its Quality Enhancement Plan (QEP). The QEP is a plan that will enhance student success for a large number of El Paso Community College students.

As we begin the process of identifying the QEP, we want to identify broad topics / areas in which students and employees suggest what would be most important for further discussion. We would like your input as to which area / topic you believe would be most beneficial for EPCC to develop activities to enhance student success.

I am:

- Student
  - I have completed less than 30 hours [ ]
  - I have completed more than 30 hours [ ]
  - I am taking continuing education classes [ ]
- Administrator
- Faculty—Full-time
- Faculty—Adjunct
- Professional Support Staff—Full-time
- Professional Support Staff—Part-time

*Rank the eight topics from #1-8, with #1 being the most important possible topic out of the list and #8 being the least important.*

**Academics / Programs**
EPCC offers a variety of degree plans, and programs such as Interior Design, Nursing, Fire Technology, etc., and EPCC offers a full range of transferable academic courses.

**Customer Service**
Staff is helpful and knowledgeable in the Registrar’s Office, Veteran’s Affairs, Center for Students with Disabilities, Tutoring, Counseling, Financial Aid, the library, labs, etc.

**Learning Atmosphere**
EPCC teachers, staff, and tutors encourage my desire to learn in a variety of subject areas.

**Life after EPCC**
EPCC is preparing me for a four year university, employment, and/or life’s obligations and responsibilities.
**Student Life / Involvement**
EPCC provides opportunities to participate in events outside the classroom, such as guest speakers, clubs, activities, etc.

**Student / Teacher Communication**
Teachers are available inside and outside of class if students need help or have a question.

**Technology**
Technology is important to me and available for my learning (e-mail accessibility, the Smartstart network, podcasting, Blackboard, computer accessibility, etc.).

**Tutoring**
EPCC’s tutors are available at various days and times, and at a variety of campuses.