

**ABUNDANT LIVING FAITH CENTER****2019 E. Missouri, El Paso, TX 79903****(915) 532-8543 Fax (915) 544-6824****Services:** Support group for chemical dependent; family support group; teen counseling through prayer.**Eligibility:****Fees:** None for youth between 14 – 20 years old.**Hours:****Intake Procedure:****Geographic Area Served:****Other:****ADULT PROTECTIVE SERVICES****401 E. Franklin 3<sup>rd</sup> Floor****(915) 834-5720****Patrick Turley, Regional Dir.****ADVOCACY CENTER FOR THE CHILDREN OF EL PASO****1100 E. Cliff Drive, Bldg D, El Paso, TX 79902****(915) 545-5400****Services:** Child victims of severe physical and sexual abuse and their non-offending family members.**Eligibility:** Victimized youth**Fees:** None**Hours:** M-F 8:00 a.m. to 5:30 p.m.**Intake Procedure:** Agency referral**Geographic Area Served:** El Paso County**Other:****ALCOHOLICS ANONYMOUS****3318 Douglas, El Paso, TX 79903****(915) 562-4081/4082/4083****Services:** Recovery Support Group; Al-Anon for families of alcoholics; Ala-Teen for teens of alcoholics**Eligibility:** Desire to stop drinking**Fees:** None**Hours:** M-F 8 a.m. – 5 p.m.**Intake Procedure:** Client walk-in; phone call; appointment**Geographic Area Served:** Countywide, Spanish programs available in Lower Valley**Other:****ALIVIANE - Administrative Office****11960 Golden Gate, El Paso, TX 79936****(915) 782-4000 Fax (915) 782-4040****Alianza Familiar – 11980 Socorro Rd. , Ste C, El Paso, TX 79849****(915) 851-1707 Fax (915) 851-1529****Services:** Family-based drug prevention for youth and parent**Eligibility:** Ages 6-14**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:****Other:**

**INNER RESOURCES RECOVERY CENTER – Men’s Residential****10690 Socorro Rd., El Paso, TX 79927****(915) 858-6208 Fax (915) 858-0435****Services:** Substance abuse rehabilitation; medical detox unit.**Eligibility:** Adult, age 18 and over**Fees:** Fee scale**Hours:****Intake Procedure:****Geographic Area Served:****Other:****INNER RESOURCES WOMEN’S & CHILDREN’S RESIDENTIAL RECOVERY****11960 Golden Gate, El Paso, TX 79936****(915) 857-0083 Fax (915) 857-0325****Services:** Substance abuse rehabilitation; medical detox unit.**Eligibility:** Female with children**Fees:** Fee scale**Hours:****Intake Procedure:****Geographic Area Served:****Other:****INNER RESOURCES RECOVERY CLINIC – OUTPATIENT****5160 El Paso Dr., El Paso, TX 79905****(915) 779-3764 Fax (915) 775-0283****Services:** Substance abuse services, Individual & group therapy**Eligibility:** Age 18 and over**Fees:** Fee scale**Hours:****Intake Procedure:****Geographic Area Served:****Other:****INNER RESOURCES YOUTH SERVICES****7580 Alameda, El Paso, TX 79915****(915) 775-2501 Fax (915) 775-2470****Services:** Outpatient substance abuse & treatment**Eligibility:** Ages 13-27**Fees:** Fee scale & Medicaid**Hours:****Intake Procedure:****Geographic Area Served:****Other:**

**LAS PUERTAS ABIERTAS "OPEN DOORS"****1201 Myrtle, El Paso, TX 79901****(915) 351-6677 Fax (915) 351-2259****Services:** Case managements/Referrals**Eligibility:** Homeless adults with substance abuse**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:****Other:****PRIDES YOUTH PROGRAM****600 S. Park El Paso, TX 79901****(915) 544-8454 Fax (915) 775-0283****Services:** Substance abuse education**Eligibility:** Youth ages 9-17**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:****Other:****PROJECT BETA****1801 W. Broadway, Suite 105 Van Horn, TX 79855****(915) 283-9133 Fax (915) 283-2648****Services:** Substance abuse education**Eligibility:** Youth ages 10-17**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:****Other:****PROJECT ALPHA****800 W. Sul Ross Ave., Alpine, TX 79831****(915) 837-1162 Fax (915) 837-1157****Services:** Substance abuse education**Eligibility:** Youth ages 10-17**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:****Other:**

**TIGUA CENTER FOR WOMEN****7722 North Loop El Paso, TX 79915****(915) 782-4014 Fax (915) 782-4009****Services:** Substance abuse rehab center**Eligibility:** Female**Fees:** Fee scale**Hours:****Intake Procedure:****Geographic Area Served:****Other:****IMASTAR****313 North Loop, El Paso, TX 79927****(915) 858-1881 Fax (915) 858-1017****Services:** Substance abuse prevention/intervention**Eligibility:****Fees:****Hours:****Intake Procedure:****Geographic Area Served:****Other:****AMERICAN LEGION LAW ENFORCEMENT POST 74****1532 Charles Owens, El Paso, TX, 79936****(915) 598-4348 Fax (915) 629-8116****Service:** Temporary family financial assistance, children & youth education pamphlets - drug awareness, suicide prevention, child do's and don'ts**Fees:** None**Hours:** Appointment**Geographic Area Served:** El Paso County families and veterans**Other:****AMERICAN LUNG ASSOCIATION OF TEXAS WESTERN REGION****444 Executive Center Blvd. Suite 206, El Paso, TX 79902****(915) 532-6776, Fax: 532-7231, 1 - (800) 548-8252, Chapman@texaslung.org****Service:** Tobacco education programs, Asthma Programs, ETS education for expectant parents & ETS education for parents of asthmatic children.**Eligibility:** None**Fees:** None**Hours:** 7:00 a.m. – 6:00 p.m. at Airways Location**Geographic Area Served:** Texas, Western Region**Other:****ANNUCIATION HOUSE****815 Myrtle Ave. El Paso, TX 79901****(915) 533-4675, Fax: 351-7879****Service:** Hospitality, we take families and those who need shelter for a short period of time----all undocumented.**Eligibility:** Immigrant, Refugee, Undocumented Aliens**Fees:** None**Hours:** 7:00 a.m. to 10:00 p.m. M-F**Intake Procedure:** Volunteers explain to the guests the regulations and rules of the House. These rules are then given to the guests in written form. Guests are held responsible for these regulations and rules.**Geographic Area Served:** El Paso Border Area

**ASSISTANCE LEAGUE OF EL PASO – Operation School Bell**

**Service:**  
**Eligibility:**  
**Fees:**  
**Hours:**  
**Intake Procedure:**  
**Geographic Area Served:**  
**Other:**

**AVANCE, INC.**

**720 Arizona Ave., El Paso, TX 79902**  
**(915) 351-2419 Fax (915) 351-2457**

**Service:** ESL and GED classes, early childhood education for 0-7 years old.

**Eligibility:** Children 0-7 years no GED or high school diploma

**Fees:** None

**Accessible to persons with disabilities:** Y

**Hours:** 8:30 a.m.– 2:30 p.m., M-F

**Intake Procedure:** Application and orientation

**Geographic Area Served:** 79902 and 79905

**Other:**

**BIG BROTHERS BIG SISTERS**

**1724 Wyoming S. 101, El Paso, TX 79902**  
**(915) 544-4203, Fax (915) 544-4368**

**Service:** Provide mentors 18-years-old and above for a one -year commitment.

**Eligibility:** Boys and Girls ages 6-16 from single parent homes.

**Hours:** 9:00 a.m. - 5:00 p.m., M-F

**Intake Procedures:** Call for details

**Geographic Area Served:** El Paso County

**Other:**

**BOYS SCOUTS OF AMERICA, YUCCA COUNCIL**

**7601 Lockheed, El Paso, TX 79925**  
**(915) 772-2292**

**Service:** Citizenship training, character development, personal fitness, leadership training for boys (6-20 years). Career and hobby exploring programs for young men and women ages 14-20 years.

**Eligibility:** Boys 7-20, Girls 14-20.

**Fees:** \$ 10 youth and adult membership per month.

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake Procedures:** Call area office for placement.

**Geographic Area Served:**

**Other:**

**BOYS & GIRLS CLUB OF EL PASO**

**Service:** Crafts & leisure, personal values development programs; 1 on 1 staff & indiv. or staff & peer group relationships; weight training athletics; delinquency prevention; recreational activities.

**Eligibility:** Coed: ages 6-18 yrs

**Fees:** \$1. Annually

**Hours:** May-Aug; 12 p.m. –5 p.m., Sept-May 2:30 p.m. - 7:30 p.m.

**Intake:** Client phone/walk-in, referral

**Geographic Area Served:** El Paso County:

801 S. Florence, El Paso, TX 79901 (915) 532-7410

5050 Yvette, El Paso, TX 79924 (915) 751-5503

4625 Delta Street, El Paso, TX 79905 (915) 532-3736

901 Rio Vista, El Paso, TX 79927 (915) 860-8615

9068 Socorro Road, El Paso, TX 79907 (915) 859-4743

12899 Sparks Rd., Horizon, TX 7992 (915) 852-9542

**Other:**

**CANDLELIGHTERS**

1900 N. Oregon Suite 402, El Paso, TX 79902

(915) 544-2222

**Service:** Help children & families deal with cancer trauma, emergency funds for medicine, travel; crisis, support groups, summer camp for kids with cancer and their siblings; food pantry; and more.

**Eligibility:** Cancer diagnosis for ages under 21.

**Fees:** None

**Hours:** M-F; 8am-5pm

**Intake:** Referral by medical/social professional; family contact

**Geographic Area Served:** Greater El Paso Area

**Other:**

**(C.A.S.A.) COURT APPOINTED SPECIAL ADVOCATES**

500 E. San Antonio, Ste 312, El Paso, TX 79901

(915) 546-8146 Fax (915) 546-8149

**Services:** Organization which utilizes trained volunteers to speak up for abused and neglected children in the court system, making sure that the best interests of the children are made known to the professional parties involved.

**Eligibility:** Everyone

**Fees:** None

**Hours:** M-F 8:00 a.m. - 5:00 p.m.

**Geographic Area Served:** El Paso County

**Other:**

**CATHOLIC CHARITIES****ST. VINCENT DE PAUL THRIFT OUTLET**

2104 N. Piedras, El Paso TX 79930

(915) 564-4357

**Service:** Clothing, furniture, household furnishings.**Eligibility:****Fees:****Hours:****Intake Procedure:****Geographic Area Served:****Other:****ST. VINCENT DE PAUL SOCIETY OF EL PASO**

2301 Zanzibar

(915) 545-4025

**Service:** Emergency services, as possible, for needy local families and individuals in crisis. **Eligibility:**

Must live in zip codes 79915 &amp; 79925 and be in crisis situation

**Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:** 79915 & 79925 only**COUNSELING SERVICES**

400 St. Mathews, El Paso, TX 79905

(915) 872-8424

**Service:** Individual, family, marital counseling; help for crime victim; family shelter/utilities. All insurances are accepted; Medicaid, medicare.**Eligibility:****Fees:** Fees are based on sliding scale.**Hours:****Intake:****Geographic Area Served:****Other:****LADIES OF CHARITY FOOD BANK****Service:** Food; 1<sup>st</sup> Tues of each month**Eligibility:** Enroll**Fees:****Hours:****Intake Procedure:****Geographic Area Served:****Other:****EMERGENCY FINANCIAL AID****Service:** Emergency financial aid**Eligibility:** Emergency**Fees:** None**Hours:****Intake Procedure:** Recommend contact St. Vincent de Paul in your area; if funding not available, call hot line (915) 564-9832**Geographic Area Served:**

**Other:****CENTER FOR EMPLOYMENT TRAINING****10610 N. Loop Dr. Suite R (at Horizon Blvd.), El Paso, TX 79927****(915) 859-1070****Service:** Truck driver, medical insurance billing class, shipping, receiving, and warehouse operations, job placement assistance and vocational English. Financial aid available to those who qualify; training comprehensives, self-placed, and open-entry. Accessible to persons with disabilities. Evening classes available.**Eligibility:** 18 and older.**Fees:** Tuition varies with length of program and subsidized funding available; bring income tax copy.**Hours:** 8:00 a.m. - 3:00 p.m.**Intake Procedure:** Walk-in and by appointment**Geographic area served:** El Paso County**Other:****CENTER OF BEHAVIORAL MANAGEMENT & COUNSELING****3901 Montana Suite D, El Paso, TX 79903****(915) Fax: 544-5992****Service:** Teen anger and violence programs, parenting teens, smoking cessation, adolescent depression and drama.**Eligibility:** Anyone with anger and depression problems.**Fees:** Sliding Scale**Hours:** Mon - Sat 9:00 a.m. - 6:00 p.m.**Intake Procedures:** Contact office**Geographic Area Served:** El Paso County**Other:****CENTER AGAINST FAMILY VIOLENCE (CAFV)****580 Giles, El Paso, TX 79901****(915) 595-2238 HOTLINE: (915) 593-7300****CAFV EL PASO SHELTER FOR BATTERED WOMEN AND CHILDREN****Services:** Refuge for battered women & their children batterers program; outreach counseling; information & referral; support groups; pre-school/ after school program; more.**Eligibility:** Citizenship; females/their children; females abused or threatened.**Fees:** None for victims. \$ 200 fee for abusers for 20 sessions; \$685 for 26 sessions.**Hours:** 24 hour hot line; M-F, 9:00 a.m. - 5:00 p.m.**Intake Procedures:** Appointment, referral, call hotline; paperwork, etc.**Geographic Area Served:** El Paso, Hudspeth & Culberson Counties.**Other:****CAFV BATTER'S INTERVENTION & PREVENTION PROGRAM (ABUSERS)****3800 N. Piedras, Suite C, El Paso, TX 79930 (915) 562-0077****Service:****Eligibility:****Fees:****Hours:****Intake Procedure:****Geographic Area Served:****Other:**



**CAFV COMMUNITY RELATIONS****3800 N. Piedras, Suite A 79930****(915) 562-4477; Fax 566-2200****Service:** presentation on domestic violence and teen and dating violence and volunteerism**Eligibility:** family members**Fees:** None**Hours:** Accommodate schedule**Intake Procedure:** none**Geographic Area Served:** El Paso, TX**Other:****CAFV WOMEN'S COUNSELING CENTER (VICTIMS)****580 Giles, El Paso, TX 79901****(915) 959-2238 Hotline: (915) 593-7300****Service:****Eligibility:****Fees:****Hours:****Geographic Area Served:****Other:****CAFV WOMEN'S RESOURCE CENTER****1527 Brown Building A, El Paso, TX 79902****(915) 544-0782****Services:** intense therapy short term or long term**Hours:** 8:30 a.m. – 4:30 p.m.**Geographic Area Served:** El Paso**Other:****CENTRAL EL PASO COMMUNITY ORGANIZATION (CEPCO)****1010 E. Yandell Dr., El Paso, TX 79902****(915) 544-6545, Fax (915) 532-0524****Service:** After school enrichment program**Eligibility:** Any youth ages 6yrs to 18 yrs**Fees:** No fee required**Hours:** Winter 4:00 p.m. – 6:00 p.m., Summer 11:00 a.m. – 4:00 p.m.**Intake Procedure:** No appointment necessary – Walk-ins welcome – phone calls**Geographic Area Served:** Central El Paso**Other:****CENTRO DE SALUD FAMILIAR, LA FE Administrative****608 St. Vrain, El Paso, TX 79901****(915) 534-7979 Fax: 534-7601****Service:** Community health center that guarantees accessibility to the basic right of holistic health & human services..**Eligibility:** El Paso County**Fees:** Sliding fee scale based on income.**Intake Procedures:** Residency, income proof; walk-in, referral.**Other:**

**CENTRO SAN VICENTE****8061 Alameda, El Paso, TX 79915****(915) 859-7545 Fax: 859-9862****Services:** Community health center for medically indigent citizens.**Eligibility:** community residence**Fees:** Sliding scale for patients in the community.**Hours:** M-F, 8 a.m. to 8 p.m.**Intake:** Residency, income proof, walk-in, referral.**Area:** City and County**Other:** DHS/WIC/LAB/PHARMACY/ on site**CHILD CRISIS CENTER****2100 N. Stevens, El Paso, TX 79930****(915) 562-7955; [www.childcrisiscenter.org](http://www.childcrisiscenter.org)****Services:** Parenting classes, support group; prevent child abuse & neglect; offer emergency shelter for children (newborn-10 years) if parent is in high stress or crisis; confidential referral services.**Eligibility:** Child at risk of abuse/neglect; parent program; parent/family must be in crisis.**Fees:** None. Minimum fee for parent class manual when enrolled in parenting class.**Hours:** 24 hrs - 7 days**Intake Procedure:** client walk-in; referral; parent-initiated placement**Geographic Area Served:** El Paso**Other:****CHILD CRISIS CENTER-FAMILY VISITATION CENTER****2100 N. Stevens, El Paso, TX 79930****(915) 562-7955****Service:** Monitored exchanges and monitored visits services for parents that are separated, divorced or going through custody disputes.**Eligibility:** Court ordered of both parents agree to use our services.**Fees:** \$30 administrative fee per month; \$60 if parents are separated.**Hours:** M-F 9 a.m. - 9 p.m./Sat-Sun 9 a.m. - 6 p.m.**Intake Procedure:** By appointment**Geographic Area Served:** No limitation**Other:****CHILD CRISIS CENTER- HEALTHY FAMILIES****2100 N. Stevens, El Paso, TX 79930****(915) 562-7955****Service:** Voluntary early intervention home visitor program for first-time pregnant or parenting teen to help their children get off to a healthy start.**Eligibility:** Ages 12-18**Fees:** None**Intake Procedure:** By appointment**Geographic Area Served:** El Paso**Other:**

**CHILD CRISIS CENTER-PARENTING EDUCATION****2100 N. Stevens, El Paso, TX 79930****(915) 562-7955****Service:** Parenting program for self referred, court ordered, agency, schools, & church referrals.**Eligibility:** Must comply with attendance policy-for certificate purposes.**Fees:** \$20.00 for a book, depending on the parenting curriculum.**Hours:** 20 hours/2 hours per week for 10 sessions.**Intake Procedure:** Register for parenting mailing list.**Geographic Area Served:** El Paso, San Elizario, Socorro, Anthony & Canutillo.**Other:****CHILD CRISIS CENTER-FAMILY RESOURCE DISTRIBUTION CENTER****2100 N. Stevens, El Paso, TX 79930****(915) 562-7955****Service:** Resource on child abuse (Shaken Baby) education and prevention.**Eligibility:** Open to public**Fees:** None**Hours:** M-F**Geographic Area Served:** El Paso**Other:****CHILD GUIDANCE CENTER, EL PASO****Service:** Provide individual, marital and family counseling services, specializing in children and adolescents with behavioral and emotional problems.**Eligibility:** All family members.**Fees:** Sliding fee scale.**Hours:** See below**Intake Procedures:** Call for appointment.**Yandell Office, 2701 E. Yandell, El Paso, TX 79901****(915) 562-1999 Fax (915) 562-1993**

Hours: 8 a.m. – 7 p.m., M-T-W; 8 a.m. – 6 p.m., Thurs.

**Cashew Office, 9001 Cashew Suite 300, El Paso, TX 79907****(915) 860-2644**

Hours: 1 – 7 p.m., Mon.; 9 a.m. – 7 p.m., Wed/Thurs.

**Other:****CHILD PROTECTIVE SERVICES, TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES****P.O. Box 99022, El Paso, TX 79999-0002, Unit 29****(915) 542-4535****Service:** To protect children 0-17 years of age from abuse or neglect. Also counseling, day care, homemaker, evaluation and treatment (mental health), and parenting training.**Eligibility:** Victims (allegations) of abuse (physical/sexual/emotional), neglect (supervision/medical/physical), abandonment, refusal to accept parental responsibility of children.**Fees:** None**Hours:** M-F, 8:00 am - 5:00 pm.**Intake Procedures:** Client phone/ walk-in/ referral.**Other:**

**CHILD PROTECTIVE SERVICES, FAMILY DRUG TREATMENT COURT****500 E. San Antonio, 11<sup>th</sup> Floor, El Paso, TX 79901****(915) 546-2102, (915) 546-8157**

**Service:** Assist parents who have a drug or alcohol problem that has affected their ability to care for their children and who want help for that problem. Once you are accepted into the program a court order will be issued including a comprehensive service plan designed to address the specific needs of the parent and their children.

**Eligibility:** (1) CPS has removed children (2) Voluntarily (3) Participate in program to get sober, if they want their children back.

**Fees:** None

**Hours:** 8:00 a.m. - 5:00 p.m.

**Intake Procedure:** Cases will be referred by the Child Welfare Court/CPS

**Geographic Area Served:** El Paso County.

**Other:**

**CHILD SUPPORT ENFORCEMENT DIVISION, TEXAS ATTORNEY GENERAL****6460 Hiller, El Paso, Texas (25), (915) 772-1115 Fax: 778-1841**

**Service:** obtain & enforce child support orders (paternity actions, parent locator service)

**Eligibility:** resident of 3 Texas counties served.

**Fees:** \$20 application fee

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake:** Appointment to complete application

**Geographic Area Served:** El Paso, Hudspeth, Culbertson Counties.

**Other:**

**CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP)****4875 Maxwell, El Paso, Texas, 751-8008**

**Service:** Provide medical, dental and vision for children 18 yrs of age and under.

**Fees:** Income guidelines

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake:** application

**Geographic Area Served:** Texas

**Other:**

**CHILDREN'S GRIEF CENTER OF EL PASO****Centre Bldg., 123 W. Mills, Ste 650, El Paso, TX 79901,****(915) 532-6004 Fax (915) 532-6061 [www.cgcelpaso.org](http://www.cgcelpaso.org)**

**Service:** Peer support and education for grieving children and their families following the death of a loved one.

Workshops provided for the community on helping grieving children heal.

**Eligibility:** Loss due to death, Children 5-17 and their families.

**Accessible to Persons with Disabilities:** Yes

**Fees:** No fee for initial interview/assessment. Each weekly support session \$20, based on ability to pay.

**Hours:** M-F, 9 a.m. – 4 p.m.

**Intake Procedure:** Family calls to schedule interview. Adults and child attend interview/assessment.

**Geographic Area Served:** El Paso and surrounding area.

**Other:**

**CHILDREN'S MIRACLE NETWORK**

**Service:**

**Fees:**

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

Other:

**CHRIST MIRACLE MISSION**

**2219 Magoffin St., El Paso, TX 79901  
(915) 577-9992**

**Service:** Assist El Paso's less fortunate, with daily meals, groceries, clothing, all free of charge. Outreach toward those involved in gangs & drugs, have them trust in the Lord instead of on the streets. Arts & crafts, sports & recreational activities, guidance and counseling.

**Fees:** None

**Hours:** Varies

**Intake Procedure:**

**Geographic Area Served:** South central El Paso & throughout the city.

**Other:**

**COMMUNITY AND HUMAN DEVELOPMENT, OFFICE OF**

**#2 Civic Center Plaza, 8<sup>th</sup> floor, El Paso, TX 79901-1196  
(915) 541-4639**

**Service:** Housing Rehabilitation

**Eligibility:** Residence, income guidelines, (low/moderate).

**Fees:** None.

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake Procedures:** Referrals or walk-in, fill out paperwork and meet guidelines.

**Geographic Area Served:**

**Other:**

**COMMUNITY OPTIONS, INC.**

**5959 Gateway West, Suite 460, El Paso, TX 79925  
(915) 771-7764 Fax (915) 771-8018 222.comop.org**

**Service:** Develops residential and supported employment programs and services for our consumers; namely, individuals with developmental disabilities. Residential service for individual with MR diagnosis/must be Medicaid eligible. All services must be referred through El Paso Mental Health Mental Retardation (MHMR) or the Department of Assistive and Rehabilitative Services (DARS).

**Eligibility:** Referred by El Paso MHMR or DARS

**Accessible to Persons with Disabilities:** Y

**Fees:** None

**Hours:** 8:00 am– 5:00 pm

**Intake Procedure:** Referral from El Paso MHMR or DARS

**Geographic Area Served:** El Paso

**Other:**

**COMMUNITIES IN SCHOOLS**

**1401 Pendale, El Paso, TX 79936  
(915) 593-7317 www.sciselpaso.org**

**Service:** Drop-out prevention program in schools. Multi-disciplinary social services brokering. Counseling. Focus on services from other agencies and work with Aliviane, Guidance Center, etc.

**Eligibility:** Student status of schools served

**Fees:** none

**Hours:** M-F; 8am-4pm

**Intake:** Caseworker referral

**Geographic Area Served:** El Paso

**Other:**

**COMMUNITY SOLUTIONS OF EL PASO, INC.**

2200 N. YARBROUGH SUITE B-245, El Paso, TX 79925 (915) 861-7733 Fax: (915) 857-7291 - call first  
Services:

**ABMS - Adolescent Behavior Modification Services** for ages 13-17 years - combines discipline and motivation;

**H.O.P.E.- Healthy Options Practiced Everyday** - female adolescent lifeskills classes combined with dreams;

**Camp Possibility** - motivational, living skills and recreation activities during school breaks;

**Solutions Programs** - support for families of prisoners, reintegration support; Connections - mentor for children of prisoners; Continuing Ed.

**Eligibility:** varies depending on program

Accessible to persons with disabilities: yes

**Fees:** Varies with the program

**Hours:** Call for times; 24-hour hotline (915) 861-7733

**Intake Procedure:** varies with programs

**Geographic Area Served:** El Paso County

**Other:**

**COMPASSIONATE FRIENDS**

**Service:**

**Eligibility:**

**Fees:**

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**Other:**

**DAME LA MANO CRISIS PREGNANCY CENTER**

1014 S. Virginia St., El Paso, TX 79901

(915) 546-4040 Fax (915) 351-7433; [www.damelamano.net](http://www.damelamano.net)

**Service:** Assist pregnant women in crisis (victims of domestic violence). Full program, such as housing, prenatal care, education, and professional counseling.

**Eligibility:** Teens and women.

**Fees:** None

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**Other:**

**DAVID L. CARRASCO JOB CORP**

11155 Gateway West, El Paso, TX 79925

(915) 594-0022

**Service:** Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education, job placement; college scholarship program; GED prep classes; APL high school diploma program; more.

**Eligibility:** Age, family income guidelines, etc.

**Fees:** None

**Hours:** M-F; 8-5 or available 24 hrs by phone.

**Intake:** Referral from T W C

**Geographic Area Served:** El Paso City; some from N.M.

**Other:**

**DAVID L. CARRASCO JOB CORPS OA&P/TEF****428 Yarbrough, El Paso, TX 79915****(915) 593-5928**

**Service:** Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education; job placement; college scholarship program; GED prep classes; APL high school diploma program; much more.

**Eligibility:** Ages 16-24**Fees:** None-applicants must qualify under income guidelines**Hours:** M-F 8 a.m. – 5 p.m.**Intake Procedure:** Walk in, preferably appointment**Geographic Area Served:** El Paso County & Roswell, N. M.**Other:****DIOCESAN MIGRANT AND REFUGEE SERVICES****2400 E. Yandell, El Paso, TX 79903, (915) 532-3975, 1-800-331-5695****Service:** Legal law clinic for immigrants, battered immigrants, help people become U.S. Citizen.**Fees:** May charge a nominal fee (\$30 general information)**Hours:** 9 a.m. – 3 p.m.**Intake Procedure:** Walk-in**Geographic Area Served:** El Paso County Area**Other:****EL PASO 4-H PROGRAM****1030 N. Zaragosa, Suite A, El Paso, TX 79907****(915) 859-7725 Fax (915) 860-0331 [www.el-paso-tx.tamu.edu](http://www.el-paso-tx.tamu.edu)****Service:** Youth leadership team provides “The seven habits of highly effective teens” Presentations to other youths.**Eligibility:** Youth & teens**Accessible to Persons with Disabilities : Yes****Fees:** None**Hours:** Flexible – out of school**Intake Procedure:** Telephone call**Geographic Area Served:** El Paso County**Other:****EL PASO ADOPTION SERVICES, INC.****905 Noble St. El Paso, TX 79902****(915) 542-1086 Fax: (915) 544-7080****Service:** Multi-service non-profit agency; advocacy and counseling services for women with unplanned pregnancies.**Eligibility:** open**Accessible to Persons with Disabilities no****Fees:** both parents/none; adoptive parents/sliding scale**Hours:** 24 hour on call**Intake Procedure:** Varies by case need**Geographic Area Served:** open**Other:** Secondary contact number (915) 630-3727**EL PASO C.A.R.T. PROGRAM****5729 Corsicana Ave., El Paso, TX 79924****(915) 821-6773 Fax (915) 755-1127 (call first)****Service:** Youth rehabilitation program uses community animals to instill responsibility, discipline, pride, respect, motivation and team work in teens.**Eligibility:** At-risk teens**Fees:** \$15.00 per teen (negotiable)**Hours:** Saturdays 8 -11 a.m.

**Intake Procedure:** Contact Person

**Geographic Area Served:** El Paso County (facility located on northeast)

**Other:**

**EL PASO CENTER FOR CHILDREN, INC., EL PASO (administrative)**

**3700 Altura Blvd., El Paso, TX 79930**

**(915) 565-8361**

**Service:** Therapeutic Foster Care (T.F.C.) for level 4 children. Emergency shelter for runaways, transitional living program for teen mothers (ages 17-21) & their infants.

**Eligibility:** Age 10-17 years, inclusive; family participation a must.

**Fees:** Call for information.

**Hours:** 24 hours for the runaway shelter; Office hours: M-Th 8:30 a.m. – 5:30 p.m.; F 8:30 a.m. – 5 p.m.

**Intake Procedures:** Call for an appointment.

**Other:**

**EL PASO CENTER FOR CHILDREN - EL PASO FAMILIES PROJECT**

**2200 N. Stevens, El Paso TX 79930 (administrative office)**

**(915) 565-8361 Fax (915) 565-0621**

**Services:** Adult basic education (ESL, GED, adult literacy); mental health services (tier 1 and tier 2; short-term therapy); parenting education; family & youth development activities. Services are provided at sites in the targeted communities only -see below.

**Eligibility:** Must live in the following high school enrollment areas - includes the feeder schools:

Austin HS	Family Support Worker (FSW) contact: Gail Ambriz (915) 566-9439
Socorro HS	Family Support Worker (FSW) contact: Cathy Garcia (915) 937-1711
Ysleta HS	Family Support Worker (FSW) contact: Sylvia Holguin (915) 434-9442

**Fees:** None

**Hours:** Mon.-Fri., 8:30 a.m. – 5:30 p.m.

**Intake Procedures:** Complete an application and be approved for services. Mental health services must be referred by a service provider to the Family Support Worker (FSW). The FSW will determine if the family/individual meets the mental health guidelines.

**Geographic Area Served:** Only the following high school enrollment areas: Austin, Socorro, Ysleta.

**Other:** The Project sponsors Family Resource Centers in each of the 3 targeted communities. Each Center is staffed by a Family Support Worker who coordinates all project activities. by a service provide to th Family Support Worker (FSW). The FSW will determine if family/individual meets the MH guidelines.

**EL PASO CENTER FOR CHILDREN - STAR PROGRAM**

***Runaway Shelter***

**2116 N. Stevens, El Paso, TX 79930**

**(915) 562-4765 (24 hour line) Fax (915) 565-0621**

**Service:** Individual or family counseling, truancy, and Safe place program.

**Eligibility:** At risk youth ages 7-17.

**Fees:** None

**Hours:** 7 days a week, 24 hours.

**Intake Procedures:** Walk-in.

**Geographic Area Served:** El Paso, San Elizario, Canutillo and Anthony Tx.

**Other:** MARS Referral Forms can be faxed directly to Victor Moreno at 565-0621 (be sure your name and contact information is listed referral form as you will be notified if there is no response from the family after 3 phone attempts and one letter). Or, an appointment can be scheduled while the parent is requesting assistance by calling 562-4765.



**EL PASO CENTER FOR CHILDREN - PASSAGES INDEPENDENT LIVING PROGRAM****3700 Altura, El Paso TX 79930****(915) 565-8361 Fax (915) 565-0621****Service:** Housing and life skills for homeless and runaway youth for a period of 12 - 18 months, depending on age (a one-bedroom apartment near place of school or work; utility deposits, furniture, kitchen items, monthly bus pass, individual service plan, independent living skills, etc.).**Eligibility:** Must be between 17 and 21 years of age and homeless; must be single; must be willing to work. If he/she has dropped out, must continue to attend high school or work towards GED. Must not have a felony record, be on probation or parole. Must not be involved with drugs. Individual will be required to write an essay on why he/she should be accepted into the program.**Fees:** None**Hours:** 8:30 a.m. - 5:30 p.m. Mon - Fri or by appointment.**Intake:** Call for appointment to be interviewed.**Geographic Area Served:** El Paso County**Other:** The program is designed to provide 12-18 months of assistance; no one can stay once age 21.**EL PASO CENTER OF THE DEAF AND HARD OF HEARING, INC.****511 Executive Center Blvd., El Paso, TX 79902****(915) 544-6032 Fax (915) 544-6539****Service:** Case management, interpreting services, senior citizen program, Regional specialist and assistive devices**Eligibility:** Must be deaf or have a hearing loss**Hours:** Monday – Friday 8:00 a.m. – 5:00 p.m.**Geographic Area Served:** El Paso County**Other:****EL PASO CITY-COUNTY HEALTH DISTRICT (administrative)****5115 El Paso Dr., El Paso, TX 79905****(915) 771-5702 Fax (915) 771-5729****Service:** Health information, consultation, preventive, sexually transmitted diseases testing, treatment, HIV/AIDS test call: (915) 543-3570. Children's dental service call (915) 543-3580.**Eligibility:** None.**Fees:** None. Slight fee scale if over income guidelines.**Intake Procedures:** Professional worker referral.**Other:****EI PASO COALITION FOR THE HOMELESS****1208 Myrtle, El Paso, TX 79901****(915) 577-0069, Fax: 544-2459****Service:** Provides assistance to agencies serving homeless clients in the form of networking, grant information, referrals**Eligibility:** Interest in homeless issues**Fees:** \$50 per agency**Hours:** 8 am – 5 pm M-F**Geographic Area Served:** El Paso County**Other:**

**EL PASO COMMUNITY VOICES****1100 N. Stanton, Suite 304, El Paso, TX 79902****(915) 545-4810, Fax: 545-2159****Service:** A non-profit corporation that has formed a collaborative composed of public and private health providers. Community Voices provides a basic set of primary care services, offered through a network of private and public providers throughout the county.**Eligibility:** Residents of El Paso County who do not qualify for other health programs such as medicaid, medicare or other type of health insurance. Proof of residency & income.**Fees:** None**Geographic Area Served:** El Paso County.**Other:****EL PASO COUNTY ATTORNEY, MHMR UNIT****500 E. San Antonio, Rm 503, El Paso, TX 79901****(915) 546-2050; fax (915) 543-3804; e-mail [DonnaS@ca.co.el-paso.tx.us](mailto:DonnaS@ca.co.el-paso.tx.us)****Services:** MHMR - mental health/mental retardation questions regarding the court system.**Hours:** 9 a.m. - 5 p.m.**Intake:** Call (915) 546-2050 or e-mail [DonnaS@ca.co.el-paso.tx.us](mailto:DonnaS@ca.co.el-paso.tx.us)**Geographic Area Served:** El Paso County**Other:****EL PASO COUNTY ATTORNEY'S OFFICE****500 E. San Antonio, Rm 503, El Paso, TX 79901****(915) 546-2239, Fax: (915) 546-2133; [GabriellaE@ca.co.el-paso.tx.us](mailto:GabriellaE@ca.co.el-paso.tx.us)****Service:** Information on issues concerning juvenile delinquency, truancy, crime.**Fees:** None**Hours:** 9 a.m. – 4 p.m.**Geographic Area Served:** El Paso County**Other:****EL PASO COUNTY DOMESTIC RELATIONS OFFICE****500 E. San Antonio Rm U-108, El Paso, TX 79901****(915) 834-8200****Service:** The Child Support Division processes child support payments, provides customer service, and issues wage with holding orders. The attorneys in the Enforcement Division enforce court orders for child support and visitation. The social workers in the Family Court Services Division assist the courts in family law matters by acting as guardians ad litem, performing home studies, and providing a non-adversarial way for parties to resolve family law disputes regarding custody, visitation, and other issues. The Family Law Information Center of the DRO offers live presentations to groups about Texas Family Law, offers classes for the public about common family law topics, and has educational brochures and attorney referrals.**Eligibility:** Varies, depending which services are sought.**Accessible to Persons with Disabilities: Y****Fees:** Varies**Hours:** 8:00 am – 4:30 pm M-F**Intake Procedure:** Depends on Service**Geographic Area Served:** El Paso County Court System**Other:**

**EL PASO COUNTY GENERAL ASSISTANCE****100 E. Yandell, El Paso, TX 79902****(915) 532-8850****301 S. Schultz Blvd 1, El Paso, TX 79907****(915) 859-4101**

**Service:** Financial assistance for families with no income; Project Care-pay Utility bills for needy with no service; referral to other agencies.

**Eligibility:** No income; for Project CARE, must meet poverty guidelines.

**Fees:** No Fees.

**Hours:** M-F, 8:00 am - 4:00 pm.

**Intake Procedures:** Client walk-in, appointment, referral.

**EL PASO FIRE DEPARTMENT – FIRE PREVENTION DIVISION****8600 Montana, El Paso, TX 79925****(915) 771-1090 Fax (915) 771-1024**

**Service:** Fire Safety presentations, fire extinguisher training, career day, fire evacuation/drills fire inspections.

**Eligibility:** All ages

**Fees:** Free if within working hours

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:** 2 to 3 weeks notice

**Geographic Area Served:** City of El Paso

**Other:**

**EL PASO LEGAL ASSISTANCE SOCIETY****1301 N. Oregon, El Paso, TX 79905****(915) 544-3022**

**Service:** Legal assistance and guidance in civil matters to income-eligible El Pasoans

**Eligibility:** Must be indigent.

**Fees:** Call for information. Minimal fee.

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake Procedure:** Call for appointment.

**Other:**

**EL PASO MHMR – MENTAL HEALTH AND MENTAL RETARDATION****1600 Montana, El Paso, TX 79902****Hotline: (915) 779-1800 Phone: (915)887-3410**

**Service:** MH/MR issues; anger/defiance; parenting skills.

**Fees:** Sliding Fee Scale

**Hours:** M-F 8 a.m.-5 p.m. (intake 8 a.m.-4 p.m.)

**Intake:** intake 8 a.m.-4 p.m.

**Other:** For intake, parents will need to have with them: the child, proof of income; insurance or Medicaid; the child's social security card, and parent's picture I.D.

**EL PASO MHMR - MENTAL HEALTH AND MENTAL RETARDATION/CHAMPS****Children & Adolescent Mental Health Program****6044 Gateway East, Suite 405, El Paso, TX****(915) 783-6520 Hotline (915) 779-1800**

**Service:** Provide one on one counseling for at-risk youth.

**Fees:** Sliding Fee Scale, minimal fee.

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake:** Caseworker or outreach worker referral.

**Other:**

**EL PASO PARKS & RECREATION DEPARTMENT**

**#2 Civic Center Plaza, El Paso, TX 79901**

**(915) 541-4331**

**Service:** Leisure services, recreation centers for youth, seniors, multi-purpose center for handicapped; aquatics. Youth, Teen, Adult Sports: (915) 534-0254; Aquatics (915) 541-4594

**Eligibility:** N/A

**Fees:** Call for information.

**Hours:** Various; call.

**Intake Procedure:** Walk-in

**Other:**

**EL PASO PARKS & RECREATION DEPARTMENT/NEIGHBORHOOD YOUTH OUTREACH PROGRAM**

**4001 Durazno, El Paso, TX 79915**

**(915) 544-9993 544-0753**

**Service:** Six locations through out the City of El Paso. Educational, social, cultural, leisure activities for youth.

**Eligibility:** Ages 7-16, live in the area, parental consent.

**Fees:** None.

**Hours:** School year: M-F; 2:30 pm - 6:30 pm.

Summer: M-F: 10:00 am - 12 noon, 1:00 pm- 4:00 pm.

**Intake Procedure:** Walk-ins at the various locations.

**Other:**

**EL PASO POLICE DEPARTMENT**

<b>Headquarters</b>	<b>564-7000</b>
<b>Central Regional Command Center</b>	<b>577-5000</b>
<b>Mission Valley Regional Command Center</b>	<b>872-3600</b>
<b>Northeast Regional Command Center</b>	<b>759-2001</b>
<b>Pebble Hills Regional Command Center</b>	<b>599-5503</b>
<b>Westside Regional Command Center</b>	<b>585-6000</b>
<b>Domestic Violence Prevention Unit</b>	<b>564-7365</b>
<b>Youth Initiative Program/MARS</b>	<b>298-9600</b>
<b>VISTA Team Service</b>	<b>564-7045</b>
<b>Gang Unit</b>	<b>564-7149</b>
<b>Victim Services Response Team (VSRT)</b>	<b>564-7045</b>
<b>Dispatch</b>	<b>564-6900</b>
<b>Narc/Stash House</b>	<b>629-8600 – To report, Mon-Fri, 7:30 a.m.-5:30 pm.</b>

(recording after hours). Provide name, address, description of subject/associates; description of activities, vehicle/license plate number.

**EL PASO PSYCHIATRIC CENTER**

**4615 Alameda Ave., El Paso, TX 79905**

**(915) 532-2202, 779-1800 24 hour crisis line**

**Services:** Mental health facility, crisis unit for adult and children.

**Eligibility:** Must be in crisis. No age limit.

**Fees:** Medicaid, private insurance, sliding fee scale.

**Hours:** 24 hours.

**Intake:** Emergency room walk-ins, referrals.

**Other:**

**EL PASO REHABILITATION CENTER****1101 E. Schuster, El Paso, TX 79902****(915) 544-8484, Fax (915) 496-0751**

**Service:** Program is designed to improve the capacity of the community to help children with special health care needs by providing education, training information, and networking opportunities to parents and caregivers to include the professionals who work with them.

**Eligibility:** N/A

**Fees:** None

**Hours:** Mon-Fri 8:00 a.m. – 5:00 p.m.

**Intake Procedure:** Call for information

**Geographic Area Served:** All areas

**Other:**

**EL PASO STATE CENTER****6700 Delta Drive, El Paso, TX 79905****(915) 799-881-5230 Fax (915) 782-6336**

**Service:** Adolescent & Adult Mental Health treatment program, Mental retardation residential program, and hospital setting.

**Eligibility:** All potential consumers must first be screened by El Paso Community MHMR.

**Fees:** Sliding Fee Scale, Medicare, Medicaid, and Private Insurance.

**Other:**

**EL PASO TATTOO REMOVAL PROGRAM****P.O. Box 3038, El Paso, Texas 79929****(915) 857-9435 Fax (915) 857-0689**

**Service:** Removal of gang or cult related tattoos that are visible to the public eye.

**Eligibility:** gang or cult members only

**Fees:** Under 21 years of age, 25 community service hrs. per tattoo; 21 and over - \$50 for 3 medical sessions.

**Hours:** Every 1<sup>st</sup> Saturday of the month @ 8 a.m.; Every 1<sup>st</sup> Thursday of the month @ 5 p.m.; Treatments are performed @ Wound Treatment Center, 10525 Vista Del Sol Suite 110 El Paso, TX 79925

**Intake Procedure:** Submit completed application, background check, interview, tattoo picture and initial medical treatment with Doctor.

**Geographic Area Served:** El Paso County

**Other:** Must be 1 year arrest free, will not accept sex offenders.

**EI PASO YOUTH TENNIS CENTER****4770 Woodrow Bean, El Paso, TX 79924 (915) 751-1181, Fax (915) 584-7990**

**Service:** Provides recreational tennis programs for youth.

**Eligibility:** All youth from El Paso area.

**Fees:** 9 classes \$25.00/private lessons \$12.00/free play for youth & families

**Hours:** 8:00 a.m. to 9:00 p.m.

**Geographic Area Served:** El Paso area.

**Other:**

**FAMILY SERVICES OF EL PASO****2930 N. Stanton, El Paso, TX 79902****(915) 533-2491 (Fax) 544-9930****Service:** Provide counseling in the areas of: relationships, child and adolescent problems, depression, anxiety, crime victims.**Eligibility:** None**Fees:** Sliding fee (min. \$10), insurance, medicaid, chips**Hours:** M-F, 8:00 am - 8:00 pm or by appointment**Intake:** Telephone call**Geographic Area Served:** El Paso County**Other:****FORT BLISS COMMUNITY SERVICE CENTER****Bldg. 2494 Ricker Road, Fort Bliss, Tx 79916, (915) 568-0768, Fax: 568-4357****Service:** Army emergency relief, financial counseling. Family member employment program, parenting classes, stress management, domestic violence awareness and education.**Eligibility:** Military ID Card holders**Accessible to Persons with Disabilities** Yes**Fees:** None**Hours:** M – F 7:30 a.m. – 4:30 p.m.**Intake Procedures:** Walk-in or call – in basis**Geographic Area Served:** West Texas and Southern New Mexico**Other:****GIRL SCOUTS OF THE RIO GRANDE****9700 Girl Scout Way, El Paso, TX 79924****(915) 566-9433 Fax (915) 565-1500****Service:** Informal, educational programming. Life Skills & values based program.**Eligibility:** 5 yrs to 17 yrs (girls)**Fees:** \$10 Registration**Hours:** Varies by troop**Intake:** Call in or walk-in registration**Geographic Area Served:** West Texas & Southern New Mexico**Other:****GIRL SCOUTS OF THE RIO GRANDE - STUDIO 2B PROGRAM****9700 Girl Scout Way, El Paso, TX 79924****(915) 566-9433 Fax (915) 565-1500****Service:** A safe place for girls to meet with adult volunteer advisors to help girls realize their full potential.**Eligibility:** Girls, ages 11 - 17**Fees:** \$10 per year (financial assistance available)**Hours:** Set by each group**Intake Procedure:** Registration with adult volunteer advisor.**Geographic Area Served:** West Texas and Southern New Mexico**Other:** Call and volunteer to be an adult advisor.

**HEALTH AND HUMAN SERVICES (HHSC) Administration –State Office Bldg.****401 E. Franklin, Suite 450, El Paso, TX 79901****(915) 834-7500; TDD (915) 834-7501; fax (915) 834-7522****Service:** Financial, medical, social aid to Texans in need.**Eligibility:** Varies by program.**Fees:** None.**Hours:** M-F, 8 a.m. – 5 p.m.**Intake:** Depends on programs.**Geographic Area Served:** See zip codes below

**Canutillo Office**, 6621 Doniphan (915) 877-3112; TDD 877-6154  
Handles 79821, 79932, 79835

**Eastside Office**, 11295 Edgemere (915) 593-0272/TDD 629-3243  
Handles 79936 & 79938

**El Paso Drive Office**, 5150 El Paso Dr. (915) 772-8383; TDD 775-4593  
Handles 79901, 79905, 79906, 79916, 79918

**Fabens Office**, 206 SE Eighth St. (915) 764-3394; TDD 764-6028  
Handles 79838, 79839, 79853

**Lomaland Office**, 1314 Lomaland (915) 595-6711; TDD 599-5293  
Handles 79925, 79935

**Lower Valley Office**, 215 Padres (915) 859-9165; TDD 858-8385  
Handles 79907

**Midtown Office**, 2300 E. Yandell (915) 534-7314; TDD 747-4509  
Handles 79902, 79903, 79912, 79922, 79930

**Mission Valley Office**, 10640 North Loop Dr. (915) 851-1917; TDD 791-8698  
Handles 79836, 79849, 79927, 79928

**Mountain View Office**, 7400 Diana (915) 759-7667; TDD 759-3498  
Handles 79904, 79914, 79920, 79924, 79934, 79931

**Riverside Office**, 7904 Alameda (915) 858-9699; TDD 858-7799  
Handles 79915

**Children's Medicaid Center** 1-866-543-7633 (1-866-KIDSMED)

**CHIP Children's Health Insurance Program** 1-800-647-6558 or (915) 351-6466.

**Other:** Aged & Disabled Medicaid, other services, applications & information: (915) 775-4591 or (915) 759-3536.

Websites: [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us) [www.txstars.net](http://www.txstars.net) Canutillo Office, 6621 Doniphan (915) 877-3112; TDD 877-6154;

**HEALTH AND HUMAN SERVICES SYSTEM -CLIENT SELF SUPPORT PROGRAM****401 E. Franklin Suite 450, El Paso, TX 79901****(915) 834-7500****Service:** Aid for family with dependent children (T.A.N.F.), medical, social services, food stamps, daycare.**Eligibility:** Resident of 3 Texas counties served.**Fees:** None**Hours:** M-F, 8:00 am - 5:00 pm

**Intake Procedures:** Caseworker referral, appointment to complete application.

**Geographic Area Served:**

**Other:**

**HACEP OSR Program (Outreach Screening & Referral)**

**600 Chelsea, El Paso, TX 79905**

**(915) 771-7247 Hotline 1-800-368-0061 Fax (915) 771-7162**

**Service:** Substance abuse outreach, screening, referral services and drug prevention education

**Eligibility:** Live in Region 10

**Fees:** None

**Hours:** M-F, 8 a.m. – noon & 1 – 5 p.m.

**Intake Procedure:** Call for appointment

**Geographic Area Served:** El Paso, Presidio, Marfa, Jeff Davis, Culberson, Brewster & surrounding colonias.

**Other:**

**HOUCHEN COMMUNITY CENTER**

**609 S. Tays, El Paso, TX 79901**

**(915) 533-6445, Fax: (915) 532-7238**

**Services:** Youth activities (karate) Los Duros Program, Las Mujeres Fuertes, & LIFT Program (Learning is Fun Today – after school tutoring (79901) zip code.

**Eligibility:** All; Los Duros: 5<sup>th</sup> graders to age 24; LIFT Program: K – 6<sup>th</sup> grade.

**Fees:** \$15 a year

**Hours:** 4 pm – 8 pm M-F (general), 6:15 - 8:15 T & TH (Los Duros), 6:15 pm – 8:15 pm M & W Las Mujeres Fuertes

**Intake Procedure:** Youth talk with directors

**Geographic Area Served:** El Segundo Barrio and south central area. LIFT Program - K-6<sup>th</sup> grade/79901 zip code

**Other:**

**HOUSING AUTHORITY OF THE CITY OF EL PASO/TNT-YOUTH SPORTS**

**5300 E. Paisano, El Paso, TX 79905-2931**

**(915) 849-3826, Fax (915) 778-7864.**

**Service:** Provide SAFE, Fun in-house (H.A.C.E.P.) sport league play; teach kids responsibility, different sports, respect.

**Eligibility:** Must be a Housing (public resident).

**Fees:** None

**Hours:** Monday-Friday 8:00 a.m. - 8:00 p.m.

**Intake Procedure:** Must be a public Housing Resident.

**Geographic Area Served:** City-wide (32 Housing Communities).

**Other:**

**INTERNATIONAL AIDS EMPOWERMENT**

**10525 Vista del Sol Suite 130, El Paso, TX 79925**

**(915) 590-2118, Fax: 590-2127**

**Services:** Comprehensive, emotional support, referrals, counseling, confidential, bilingual, families, food & financial aid.

**Eligibility:** HIV positive; possible HIV; Referral

**Fees:** none

**Hours:** M-F, 10 a.m. – 4 p.m.

**Intake Procedure:** Varies

**Geographic Area Served:** El Paso/Juarez



**Other:** Clinics – Central (2 locations)

### **INTERVENTION ASSOCIATES**

**2210 Myrtle Ave. Suite 1, El Paso, TX 79901**

**(915) 351-2340 Fax (915) 351-2340**

**Service:** Counseling services to people of all ages; anger management for adults and children; domestic violence counseling for perpetrator and victims; parenting sessions; individual and couple counseling; family therapy

**Fees:** Sliding fee scale, - Medicaid, Private Insurance

**Hours:** 12:00 pm – 8:00 pm M-T / 5:00 pm – 8:00 pm Fridays

**Intake Procedure:** Initial consultations, - individual assessment for program determination.

**Geographic Area Served:** El Paso Community

**Other:** Currently accepting Medicaid & Private Insurance, will work with clients on a sliding fee scale.

### **JEWISH COMMUNITY CENTER**

**401 Wallenberg Dr. 79912**

**(915) 584-4437 Fax (915) 584-0243833-5743**

**Service:** Cultural, recreational, health services, early childhood education, financial assistance for needy families, summer teenage swim league and daycare from 18 months to kindergarten

**Fees:** Sliding fee scale

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**Other:**

### **JEWISH FAMILY & CHILDREN SERVICE**

**401 Wallenberg, El Paso, TX 79912**

**(915) 581-3256 Fax (915) 833-5743**

**Service:** Family & child counseling; parenting classes, marital enrichment classes, child abuse treatment groups, adolescent groups, services to aging; assess Jewish elderly for housing; diagnostic, treatment services, more.

Also has Word of Life, which provides counseling, a teen/youth ministry including bible study, prayer for teens, food and fun on Friday meetings at 7 p.m.; transportation provided.

**Eligibility:** N/A.

**Fees:** Sliding Scale Fee.

**Hours:** M-W-Th, 9 a.m. – 5 p.m.; Tues, 9 a.m. – 8 p.m., Fri., 9 a.m. – 4 p.m..8:30 am to 5:00 pm.

**Intake Procedure:** Phone; appointment & referral preferred.

**Other:**

### **JUVENILE PROBATION DEPARTMENT**

**6400 Delta, El Paso, TX 79905**

**(915) 849-2500 Fax (915) 849-2577**

**Service:** Prevention/Intervention, Substance abuse presentations.

**Eligibility:** Ages 10-17

**Accessible to Persons with Disabilities:** Yes

**Fees:** None

**Hours:** Varies

**Geographic Area Served:** El Paso County

**Other:**

**JUVENILE PROBATION DEPARTMENT – PROJECT LIBERTAD****6400 Delta, El Paso, TX 79905****(915) 849-2558 Fax (915) 849-2577 e-mail [www.elpasocounty.com](http://www.elpasocounty.com)****Services:** Screening and referral to various programs, i.e., Ropes Course, the Drug Offender Program, Minors in Possession and treatment and counseling, if necessary**Eligibility:** Ages 10-17 & resident of El Paso **Accessible to Persons with Disabilities:** Yes**Fees:** None**Hours:** M-F, 8 a.m. – 5 p.m.**Intake Procedure:** Call our office to schedule an appointment, must be accompanied by parent or legal guardian.**Geographic Area Served:** El Paso**Other:****LAS AMERICAS IMMIGRANT ADVOCACY CENTER****106 E. Yandell, El Paso, TX 79902****(915) 544-5126 Fax (915) 544-4041****Service:** Immigration, Unaccompanied undocumented minors, immigrant women's empowerment group for victims of domestic violence, political Asylum, detained juveniles.**Eligibility:****Fees:** None**Hours:** M-F, 9:00 a.m. to 5:00 p.m.**Intake Procedure:** Appointment**Geographic Area Served:** El Paso and surrounding counties**Other:** We also have a community organizing group for women, Poder De Las Mujer, and ESL classes.**LEE AND BEULAH MOORE CHILDREN'S HOME****1100 Cliff Drive, El Paso, TX 79902****(915) 544-8777; After hrs. line: (915) 497-6605****Services** Residential foster care for children; unwed mother counseling; licensed adoption agency; in-home counseling for children and parents; many services for troubled and displaced children and their families.**Eligibility:** Age 0-18, legal resident of U.S.**Fees:** Sliding Scale fee.**Hours:** M-F, 8:00 am - 5:00 pm.**Intake:** Worker/Client phone, some walk-in, and more.**Geographic Area Served:****Other:****LOVE OF LIFE PREGNANCY CENTER****8888 Dyer. Suite 315, El Paso, TX 79924****(915) 755-1222****Services:** Free pregnancy test, parenting awareness, time management, budgeting, N.O.T., celebrate recovery, Life Hurts/God Heals, grieving, court mandated tobacco/parenting classes, counseling, mentoring, and community service hours.**Eligibility:** Pregnant teens, teen parents and families up until the youngest child reaches the fifth birthday.**Fees:** Tobacco awareness class \$40, court mandated parenting class \$25.**Hours:** Tue., Thur., Fri., Sat., noon - 6 p.m.; Wed., noon – 5 p.m.**Intake Procedure:** Fill out an intake form.**Accessible to Persons with Disabilities:** Y**Geographic Area Served:** El Paso and neighboring towns, Juarez**Other:** 501 (c3) non-profit tax exempt, faith based. No paid staff; volunteers and mentors are needed.

**LUTHERAN SOCIAL SERVICES****5959 Gateway West, Suite 244, El Paso, TX, 79925****(915) 598-5410 Fax (915) 598-6220****Services:** Foster care, adoption, birthparent counseling.**Eligibility:** Resident**Fees:** None to birthparent/sliding fee scale to adoptive parents.**Hours:** M-F, 8: 30 a.m. – 5 p.m.**Intake Procedure:** Referral, walk-in, appointment preferred.**Geographic Area Served:** El Paso**Other:****MAXIMUS****221 N. Kansas Ste 600, El Paso, TX 79901****(915) 544-1962 Fax (915) 544-1519****Services:** Enrollment and Educational services to Medicaid eligible clients.**Eligibility:** Medicaid**Accessible to Persons with Disabilities:** Y**Fees:** None**Hours:** 8:00 – 5:00 M-F**Intake Procedure:** Outreach to Medicaid eligibles – to include pregnant women and children**Geographic Area Served:** El Paso, Hudspeth, Culberson**Other:****MARRIAGE SAVERS OF EL PASO****8317 Whitus Dr., El Paso, TX 79925****(915) 566-SAVE (7283), Fax (915) 566-7283****Service:** Mentoring & biblical counseling for engaged and married couples, workshops on marriage, parenting, communication, and training of mentors.**Eligibility:** Desirous of spiritual help**Fees:** \$10 for inventory all other services on donation basis.**Hours:** 9:00 a.m. to 3:00 p.m., Monday thru Friday**Intake Procedure:** Call for an appointment**Geographic Area Served:** El Paso and surrounding area.**Other:****MILLENNIUM MENTAL HEALTH****6501 Boeing Ste I –1B. El Paso, TX 79925****(915) 778-0331 Fax (915) 778-0264****Service:** Outpatient therapy for children, adolescents, adults; mental health/substance abuse; one on one sessions/group**Eligibility:** family, individual**Fees:** Medicaid, CHIPS, private insurance, self pay**Hours:** 9:00 a.m. to 5 p.m., Monday thru Friday; Saturdays and evenings with appointment**Intake Procedure:** By appointment**Geographic Area Served:** El Paso**Other:** Adolescent program for substance abuse funded by Texas

Commission on Alcohol &amp; Drug Abuse (TCADA) for families with no insurance or financial resources.

**MONTWOOD WELLNESS CENTER, TEXAS TECH DEPT. OF PEDIATRICS****11950 Bob Mitchell Drive, El Paso, TX 79936****(915) 856-5760, Fax (915) 856-5768****Services:** Provides well child check-ups 0-19, sick visit (Immunizations by appt).**Eligibility:** 0-19 yrs.**Fees:** Medicaid, insurance, discount programs, self pay. Please call the center to verify coverage.**Hours:** 8:00 a.m. - 6:00 p.m.**Intake Procedure:** Call for appointments and walk-ins**Geographic Area Served:** El Paso County Area**Other:****MOTHERS AGAINST DRUNK DRIVERS (MADD)****6070 Gateway East Suite 217, El Paso, TX 79905****(915) 779-1987 Fax (915) 779-2084****Services** Provide various service and assistance to victims/family of victims of drunk driving.**Eligibility:** Victims of drunk driving**Fees:** None**Hours:** M-F 8:00 a.m. - 5:00 p.m.**Intake Procedure:** Office visit**Geographic Area Served:** El Paso district; Brewster, El Paso, Hudspeth, Jeff Davis, Presidio.**Other:****MOTIVATION EDUCATION AND TRAINING, INC. (MET)****1359 Lomaland Dr. Room 701, El Paso, TX 79935****(915) 598-9071 Fax (915) 598-2967****Service:** Migrant and seasonal agriculture workers and family members. Employment, classroom training, work experience training. On-The-Job training.**Eligibility:** Agricultural worker and dependents**Fees:** None**Hours:** M-F 8:00 a.m. - 4:30 p.m.**Intake Procedure:** Approximately 2 ½ hours.**Geographic Area Served:** El Paso County and surrounding area.**Other:** MET provides services in twelve other offices in Texas, four offices in Louisiana, four offices in Minnesota and two offices in North Dakota.**N.A.P.M. EL PASO, INC.****P.O. Box 971806, El Paso, TX 79997-1806****(915) 581-8954****Service:** Free membership, educational and training opportunities to full time college students.**Eligibility:** Full time college students.**Fees:** Free for college students in the business area.**Hours:** Monthly meetings plus seminar and study group events.**Intake Procedure:** Contact membership chair person and/or academic advisor.**Geographic Area Served:** El Paso/Las Cruces/Juarez Mexico**Other:**

**NCED-MENTAL HEALTH CENTER****1900 Denver, El Paso, TX 79902****(915) 544-4000 Fax (915) 544-8750****Service:** In patient & out patient psychiatric & chemical dependency services.**Eligibility:** 13 years and older, male and females.**Fees:** Insurance, Medicaid and medicare, private.**Hours:** 24 hours a day**Intake Procedure:** Walk-ins; open 24 hours daily- 7 days per week**Geographic Area Served:** El Paso, Las Cruces and Juarez.**Other:** We are a private not for profit organization.**NEW BEGINNINGS OF TEXAS INC.****2115 E. Yandell Dr., El Paso, TX 79903****(915) 838-0492 Fax (915) 532-0020****Service:** Drop out recovery, truancy and gang prevention/intervention**Eligibility:** EPISD students only in: Bowie & Irvin high schools and Bassett, Charles, Cordova, Guillen, Henderson, MacArthur, Magoffin, Morehead, Nolan Richardson, Terrace Hills, and Wiggs middle schools.**Fees:** None**Hours:** 8:00 a.m. - 5:00 p.m. (M-F)**Intake:** School referral**Geographic Area Served:** EPISD students only: Bowie, Irvin, Bassett, H.E. Charles, Cordova, Guillen, Henderson, MacArthur, Magoffin, Morehead, Nolan Richardson, Terrace Hills, Wiggs .**Other:****NEW BEGINNINGS OUTPATIENT SERVICES INC.****6044 Gateway East Suite 610, El Paso, TX 79905****(915) 771-0990, Fax: 771-0991****Service:** Adolescent substance use counseling; Adult substance use counseling; drug prevention children & adolescents; gambling Counseling.**Eligibility:****Fees:** Medicaid, Private Insurance, Flexible payment plans**Hours:** M-F, 9 a.m. – 8 p.m.; Sat., 9 a.m. – 2 p.m.**Intake Procedure:** Call for appointment**Geographic Area Served:** El Paso & County**Other:****OFFICE OF THE ATTORNEY GENERAL CRIME VICTIMS COMPENSATION****310 N. Mesa Suite 900, El Paso, TX 7990****1-800-983-9933 Fax (915) 542-1546****Service:** Provides pamphlets, brochures, training, seminars, speeches ref: crime victims, consumer fraud, child abuse, etc.**Eligibility:****Fees:** None**Hours:****Intake Procedure:****Geographic Area Served:** West Texas**Other:**

**OPPORTUNITY CENTER FOR THE HOMELESS, Emergency Night Service****1208 Myrtle Avenue, El Paso, TX 79901****(915) 577-0069, Fax (915) 544-2459**

**Service:** The Opportunity Center operated the Emergency Shelter Program for homeless men and women. The center also operates the Day Resource Center program which offered a variety of services to include clothing closet, meal program, showers and case management.

**Eligibility:** Must be homeless**Accessible to Persons with Disabilities:** Yes**Fees:** None

**Hours:** Day Resource Center ( Agency Programs) Monday- Friday 8-5, Emergency Night Shelter Monday-Sunday 5pm to 6am; ay Resource Center open 24 hours a day for refuge for the homeless

**Intake Procedure:** Client must complete application and intake packet for night shelter and agency services.

**Geographic Area Served:** El Paso County**Other:****OUTREACH HEALTH SERVICES****10501 Gateway West, Bldg. 12 Suite 101, El Paso, TX 79925****(915) 774-0271 Fax (915) 595-6781/774-0276****Service:** Skilled Nursing – Providers Services, Adult Day Care-Pediatrics**Eligibility:** Medicare & Medicaid**Accessible to Persons with Disabilities:** Y**Fees:** Variable**Hours:** 8:00 am – 5:00 pm**Intake Procedure:** Call (915) 774-0271**Geographic Area Served:** 7 Counties (Brewster, Culberson, El Paso, Hudspeth, Jeff, Davis, Presidio)**Other:****PASO DEL NORTE FOOD BANK****300 S. Ochoa St. 79901****(915) 544-5592****Service:****Eligibility****Fees:****Hours:** Distributions on Mon., Tues., & Thurs., from 2-4 p.m.

**Intake Procedure:** Food bank – need letter of referral from social service agency or counselor, social security number, and picture I.D.

**Other:**

**PLANNED PARENTHOOD CENTER OF EL PASO****1801 Wyoming, Suite 202, El Paso, TX 79902****(915) 544-8195 Fax (915) 544-8377**

**Service:** Specialized sexuality education & prevention programs: Human sexuality; abstinence education; Birth control methods; HIV/AIDS education & prevention; Sexually transmitted diseases; Sexual identity & diversity; Self-esteem & self-efficacy; How to talk to your kids about sex; Growth, development & puberty; Women's & men's health.

Gynecological exams including Pap tests, cervical cancer screening, screening and testing for sexually transmitted diseases, breast exams, screening for anemia and diabetes. Birth control services-all FDA approved methods and supplies. Emergency Contraception, counseling and education, HIV/AIDS testing, counseling and education. Colposcopy, cryotherapy and LEEP services-follow-up care for abnormal Pap tests; Mid-Life services for women- hormone replacement therapy, endometrial biopsies. Male Services – screening and treatment for sexually transmitted diseases, vasectomy surgery, education. Comprehensive Primary Health Care services for individuals with HIV/AIDS.

**Eligibility:** No eligibility requirements, everyone welcome. **Accessible to Persons with Disabilities:** Y

**Fees:** Sliding fee scale based on family size and income.

**Hours:** Most clinics open Monday-Saturday with evening hours available. Call for more information.

Appointments preferred, walk-ins welcome.

**Intake Procedure:** Clients should bring proof of age, residence and income.

**Geographic Area Served:** El Paso County.

**Other:** Some reproductive health care services require parental consent for minors; call for more information.

**PLANNED PARENTHOOD CENTER OF EL PASO - YOUNG FATHERS PROJECT****918 N. Oregon, El Paso, TX 79902****(915) 543-3062 Fax (915) 543-3206**

**Service:** Support groups for young Fathers, classes for young Fathers, case mgmt, prevention education. Presentations

**Eligibility:** Young Fathers 14-25 yrs.

**Fees:** None

**Intake Procedure:** Per case basis

**Geographic Area Served:** El Paso, County & surrounding area.

**Other:** We take older fathers on a per case basis.

**PREVENT BLINDNESS TEXAS-WEST TEXAS BRANCH****6044 Gateway East, Suite 220, El Paso, TX 7990****(915) 775-1200 Fax (915) 775-1201 PBFARWESTTX@aol.com**

**Service:** The mission of Prevent Blindness Texas is to prevent blindness, preserve sight and enhance and extend the vision life of all Texans. Programs: Children's Vision Screening, Glaucoma Alert Program, Partners in Prevention and Eye Safety and Public Education.

**Eligibility:** All for screening at no cost partners in Prevention Program Requirements: No insurance, under 150% of 2001 Federal Poverty Guidelines. Sight for Students Program Requirements: No insurance, Social Security Number of Resident Alien Number (within family), under 200% of 2001 Federal Poverty Guidelines. Accessible to persons with disabilities.

**Fees:** None for eligible persons

**Hours:** M - F 8:00 am 4:00 pm

**Intake Procedure:** Application and appointment are needed.

**Geographic Area Served:** El Paso and surrounding counties.

**Other:** 80% of what a child learns is through visual processing. Eye disorders and disease can lead to problems learning, permanent loss of vision and delayed motor, cognitive and socioemotional development. Screening, and providing access to free eye exams and glasses can help children in every facet of their lives.

**PROJECT ARRIBA (Advanced Retraining & Redevelopment Initiative in Border Areas)****1155 Westmoreland, Suite 235, El Paso, Texas 79925****(915) 843-4055 Fax (915) 843-4078****Service:** To Provide long-term, high skilled training and case management services to eligible low income participants who require the occupational skills necessary to access jobs in hard to fill demand occupations that pay a living wage with benefits and a career path.**Eligibility:** Call office for details**Accessible to Persons with Disabilities:** Y**Fees:** None**Hours:** M –F, 8:00 am – 5 pm**Intake Procedure:** Call for orientation dates.**Geographic Area Served:** El Paso County**Other:****PROJECT BRAVO-EL PASO COMMUNITY ACTION****4838 Montana, El Paso, Texas (02), (915) 562-4100 Fax: 562-8952****Service:** Social & housing services. Help with rental, utilities, and mortgage payments. Provide assistance throughout the El Paso County.**Eligibility:** Must be eligible, income level**Fees:** None**Hours:** 8:00 a.m. - 5:00 p.m.**Intake:** Visit target area location**Geographic Area Served:** El Paso County**Other:****PROJECT VIDA****3607 Rivera, El Paso, Tx (05), 533-7057, Fax: 533-7197****Service:** Community service, Citizenship classes, after school, day care, clinic, food coop, social worker**Eligibility:** Open**Accessible to Persons with Disabilities:** Y**Fees:** None**Hours:** M – F, 8 a.m. – 5 p.m.**Intake Procedure:** Registration**Geographic Area Served:** El Paso area**Other:****REAL PROJECT****12280 Socorro Rd., San Elizario, TX 79984****(915) 872-3939 ext. 3347****Service:** Delinquency Prevention Excursions, Prevention Awareness workshops, tutoring, outreach referrals, group counseling.**Eligibility:** Open**Fees:** None**Accessible to Persons with Disabilities:** Y**Hours:** After school hours-Summer Program**Intake Procedure:** Program application, Parental consent**Geographic Area Served:** San Elizario Middle School**Other:****REGION 19 – HOMELESS PROGRAM****6611 Boeing Dr., El Paso, TX 79915**



**Service:**  
**Eligibility:**  
**Fees:**  
**Hours:**  
**Intake Procedure:**  
**Geographic Area Served:**  
**Other:**

#### **REGION 19 – MIGRANT FARM WORKERS**

**6611 Boeing Dr., El Paso, TX 79925**

**(915) 780-5315; Fax: 780-5016; migrant@esc19.net**

**Service:** Provides parent conference, parent advisory councils, migrant students leadership academy, summer school program, identification and recruitment, new generation system, credit accrual, migrant services coordination

**Eligibility:** Qualified migrant students.

**Fees:** None; charge for conferences only

**Intake Procedure:** Call hotline 780-5309 or Tx hot line 1-800-234-8848

**Geographic Area Served:** EPISD Individuals/Students

**Other:**

#### **RESCUE MISSION**

**1949 West Paisano, El Paso, TX 79922**

**(915) 532-2575; Fax (915)532-2762**

**Service:** Short term aid for needy; lodging & meals for 3 nights; clothing, household furnishing; 2 showers per day; food for needy when available. Assist in job placement; counseling, etc.

**Eligibility:** Need; any state

**Fees:** None.

**Hours:** 24 hours.

**Intake Procedure:** Referrals/walk-ins

**Geographic Area Served:**

**Other:**

#### **SALVATION ARMY**

**4300 E. Paisano, El Paso, TX 79905**

**(915) 544-9811 Fax (915) 544-7469**

**Service:** Social services family shelter, youth program, educational spiritual activities. Thrift stores senior citizen apartments.

**Eligibility:** legal residents

**Fees:** None

**Hours:** 24 hour service

**Intake Procedure:** appointment referrals; walk-in must bring social security card with birth certificate and rent receipts.

**Geographic Area Served:** West Texas

**Other:**

#### **SALVATION ARMY TRANSITIONAL LIVING CENTER**

**192630 Bassett, El Paso, TX 79901**

**(915) 532-8498 Fax (915) 577-9892**

**Service:** Transitional housing for families, with supportive services for all family members.

**Eligibility:** City residents, documented, homeless status

**Fees:** none/30% of income (adjusted)

**Hours:** 7 days a week 24 hour service

**Intake Procedure:** Referral, application, interview  
**Geographic Area Served:** City of El Paso  
**Other:**

**SEXUAL TRAUMA & ASSAULT RESPONSE SERVICE (STARS)**

710 N. Campbell, El Paso, TX 79902  
 (915) 533-7700 Fax (915) 533-6727  
 E-mail [www.starelpaso.org](http://www.starelpaso.org)

**Service:** Respond to all victims of sexual assault, to provide public education or awareness of sexual assault, free supportive counseling to victims of secondary victims.

**Eligibility:** Anyone

**Fees:** None

**Hours:** M-F 8:00 a.m. - 5:00 p.m.

**Intake:** Appointment

**Geographic Area Served:** El Paso and outlying areas  
**Other:**

**SIERRA CLUB, INNER CITY OUTINGS (I.C.O.)**

348 Higley Circle, El Paso, TX 79925  
 (915) 852-3011 Fax (915) 852-4688

E-mail: [tmertig@earthlink.net](mailto:tmertig@earthlink.net) Web: [www.ico.sierraclub.org/elpaso/pages/home.htm](http://www.ico.sierraclub.org/elpaso/pages/home.htm)

**Service:** Environmental education for inner city youth and others who may lack the opportunity for experiences in nature, such as camping, canoeing, biking, fishing, and community service projects. I.C.O. is an outreach program of the Sierra Club and provides volunteer guides, lends equipment, and assists with the costs of activities.

**Eligibility:**

**Fees:** None

**Accessible to person with disabilities** YES

**Hours:** Mon - Fri 8:00 - 8:00

**Contact Person:** Ted Mertig, I.C.O. Coordinator

**Intake Procedure:** Outings for groups are formally approved at monthly steering committee meeting. Call for details.

**Geographic Area Served:** El Paso and outlying areas.  
**Other:**

**SIERRA TEEN HEALTH RESOURCE CENTER**

4717 Hondo Pass Ste F, El Paso, TX 79924  
 (915) 755-Teen (8336) Fax (915) 751-7599

**Service:** Free Pregnancy test, physician referral, assistance with medicaid process.

**Eligibility:**

**Fees:** None

**Accessible to person with disabilities** YES

**Hours:** Mon - Fri 9:00 - 6:00

**Intake Procedure:** No appointment necessary

**Geographic Area Served:** El Paso

**Other:**

**SUPERIOR HEALTH PLAN**

6070 Gateway East, Suite 400, El Paso, TX 79905  
 (915) 778-7835 Fax: 778-7776

**Service:** HMO for Star Program, new managed care medicaid.

**Eligibility:** Children and Adults in the need of medical services.

**Fees:** Based on income

**Accessible to Persons with Disabilities** YES

**Hours:** Office hours 7 a.m. – 5 p.m.; nurses available 24 hours.

**Intake Procedure:** Need to register at the Department of Human Services.

**Geographic Area Served:** El Paso, Horizon, Austin, San Antonio.

**Other:**

**TEXAS NATIONAL GUARD COUNTER DRUG PROGRAM, DRUG DEMAND & REDUCTION**

(Assisting New Beginnings of Texas, Inc.)

2115 E. Yandell Dr. El Paso, TX 79903

(915) 543-9058; Fax (915) 532-0020

Email [corina.Gonzalez@txkell.ang.af.mil](mailto:corina.Gonzalez@txkell.ang.af.mil)

**Service:** Provide education in the dangers of abusing drugs, Alcohol & Tobacco. Provide educational pamphlets, power point presentations and photos of the typical drugs out in our streets.

**Eligibility:** School age children and adults

**Fees:** None

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake Procedure:** Contact MSgt. Corina Gonzalez; written request required for service outside of the geographic area listed below.

**Geographic Area Served:** High Schools: Bowie & Irvin; Middle Schools: Bassett, H.E. Charles, Cordova, Guillen, Henderson, MacArthur, Magoffin, Morehead, Nolan Richardson, Terrace Hills, and Wiggs.

**Other:**

**TEXAS HEALTH AND HUMAN SERVICES (HHSC) – See HHSC**

**TEXAS WORKFORCE COMMISSION, PROJECT RIO-Y**

5919 Brook Hollow, El Paso, TX 79925

(915) 887-2080/887-2086

**Service:** Provide job referral services to ex-offenders ages 16 to 21 years. Employment services also available to non-offenders-no orientation required.

**Eligibility:** TYC referral

**Hours:** 8:00 a.m. - 5:00 p.m. M-F

**Intake:** Orientation, registration

**Geographic Area Served:** El Paso County; Centers:

900 Chelsea (915) 887-2707

5500 Doniphan (915) 887-2730

1359 Lomaland (915) 887-2400

4717 Hondo Pass (915) 887-2820

Project RIO (ex-offender for adults) ((915) 887-2244

Project RIO-Y (ex-offender for youth) (915) 887-2080

**Other:**

**THE LULLABY CLOSET, INC.**

2101 E. Missouri, El Paso, TX 79903

Kimberly Fletcher, Executive Director [kfletcher@elp.rr.com](mailto:kfletcher@elp.rr.com)

(915) 274-4582

[www.thelullabycloset.org](http://www.thelullabycloset.org)

**Service:** Provide basics to children in lower income families, including diapers, wipes, clothes, shoes.

**Eligibility:** For ages newborn to five

**Hours:** Call for appointment

**Intake Procedure:** Verification of WIC, food Stamps, TANF, and/or Medicaid (a photocopy of any paperwork showing you or your children currently receive benefits). Call (915) 274-4582 or [www.thelullabycloset.org](http://www.thelullabycloset.org)

**Geographic Area Served:** El Paso County

**Other:** Other qualifying alternatives if family does not receive these benefits.

**THOMASON HOSPITAL, FAMILY PLANNING SERVICE**

**4824 Alberta, Suite 403, El Paso, TX 79905**

**(915) 532-5454 Fax (915) 521-7980**

**Service:** Counseling, awareness, training, teen advisory board, prevention and presentations.

**Eligibility:** None

**Fee:** Income based

**Hours:** M-F, 8 a.m. – 4 p.m.; Sat., 8 a.m. - noon

**Intake:** Referrals, walk-in.

**Geographic Area Served:**

**Other:**

**TOTAL QUALITY MANAGEMENT CARE INSTITUTE**

**2104 E. Yandell Ste. E-1, El Paso, TX 79903**

**(915) 532-3292 Fax (915) 532-3163**

**Service:** Alcohol Awareness program for minors, tobacco awareness

**Eligibility:** Offenders and community welcome.

**Fees:** Alcohol Education \$35.00 (6 hrs) Tobacco Cessation \$39.00 (8 hrs.) Drugs \$65.00 (15 hrs.)

**Hours:** 8:00 am to 5:30 pm. (M-F).

**Intake Procedure:** Walk-in no appointment required for registration.

**Geographic Area Served:** El Paso County, Culberson, Brewster, Jeff Davis and Presidio Counties.

**Other:**

**TRINITY RECOVERY CENTER MEDICAL DETOX CENTER**

**6000 Welch, Suite A-2, El Paso, TX 79905**

**(915) 772-9111 Fax (915) 775-4646**

**Service:** Detox facility for people with drug and alcohol addictions.

**Eligibility:** Accepts patients who can't afford to pay, the underinsured, and those who can pay for treatment.

**Fee:** Based on ability to pay

**Hours:** Admissions Mon.-Fri., 8 a.m. – 3 p.m.

**Intake Procedure:** Call-in preferred (may be placed on waiting list)

**Geographic Area Served :** Texas residents (veterans)

**Other:**

**THE UNIVERSITY OF TEXAS AT EL PASO-UPWARD BOUND PROGRAM**

**Graham Hall Room 208, El Paso, Tx (79968), 747-5149 Fax: 747-8879**

**Service:** Academic assistance to prepare for college, Saturday classes and counseling college visits, career awareness activities.

**Eligibility:** Low income high school students who will be the first in their families to potentially earn a bachelor's degree.

**Fees:** None

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake Procedure:** Application, interview with applicant and parent (s) & take exam.

**Geographic Area Served:** El Paso, ISD, Ysleta ISD, Anthony ISD, Canutillo ISD

**Other:**

**UNITED NEIGHBORHOOD ORGANIZATION (UNO)**

**8660 Montana, Suite I, El Paso, TX 79915**

**(915) 775-1161 Fax (915) 775-1168**

**Service:** Assist people who have been detained by immigration. Will not represent aliens in asylum or refugee cases.

**Hours:** M-F 8 a.m. – 5:30 p.m.; Sat. 9:30 a.m. - 12:30 p.m.

**Intake:** Walk-in

**Fees:** May charge a nominal fee

**Geographic Area Served:** El Paso, Odessa.

**Other:**

**UPPER RIO GRANDE AT WORK YOUTH SERVICES – URG@WORK**

**5919 Brookhollow, El Paso, TX 79925**

**(915) 887-2124 Fax (915) 887-2358**

**Service:** Tutoring, Study Skills, instruction leading to completion of secondary school, vocational training, alternative secondary school, adult mentoring, paid and un-paid work experience, leadership development, summer employment opportunities that are directly linked to academic and occupational learning, comprehensive guidance and counseling, support services., and follow-up services.

**Eligibility:** U.S. Citizen or eligible non-citizen, age 14 to 21 years of age time of application. If male, born on or after 1/1/60 must be registered with Selective Service, must meet economic guidelines established by the Texas workforce Commission.

**Fees:** None

**Hours:** M – F; 8 a.m. – 5 p.m.

**Intake Procedure:** Attend Orientation Wednesday 9:00 a.m. or 2:00 p.m. eligibility meeting will be determined. Certification Required.

**Geographic Area Served:** 6 County area-Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Presidio.

**Other:** Operates under the Workforce Investment Act, funded by the Upper Rio Grande Workforce Development Board.

**UPPER RIO GRANDE TECH-PREP & YOUTH CONSORTIUM**

**6611 Boeing, El Paso, TX 79925**

**(915) 780-6501, Fax: (915) 780-6507**

**Service:** College credit, student presentations on life skills and careers.

**Eligibility:** Everyone

**Fees:** None

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:**

**Geographic Area Served:** El Paso & rural areas

**Other:**

**UPPER RIO GRANDE WORKFORCE DEVELOPMENT BOARD**

**221 N. Kansas, Suite 1000, El Paso, TX 79901**

**(915) 772-2002 Fax (915) 351-2790**

**Service:** The URGWDB is the Fiscal Agent for the workforce Investment Act (WIA) requirements. The mission of the Board is to provide skilled workers for employers and job opportunities for workers.

**Eligibility:** Everyone

**Accessible to Persons with disabilities YES**

**Fees:** None

**Hours:** M-F, 8:00 a.m. to 5:00 p.m.

**Intake Procedure:** Via the one-stop centers and satellite offices.

**Geographic Area Served:** Counties of Brewster, Culberson, El Paso, Jeff Davis and Presidio and Hudspeth

**Other:**

**U.S. POSTAL SERVICE**

**8400 Boeing**

**Service:** General delivery service; to receive mail when there is no resident address

**Eligibility:**

**Fees: None**

**Hours:**

**Intake Procedure:** Present ID at USPS, 8400 Boeing, to set up for mail service at any branch.

**Geographic Area Served:**

**Other:**

**UTEP STUDENT DEVELOPMENT CENTER**

**500 University, Union West, Room 106, El Paso, TX, 79968**

**(915) 747-6100 Fax (915) 747-7400**

**Service:** Health awareness

**Eligibility:** UTEP students/staff

**Fees:** Free

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake:** Walk-in

**Geographic Area Served:** El Paso University

**Other:**

**VICTORY HOME**

**1305 Rio Grande, El Paso, TX 79901**

**(915)**

**Service:** Rehabilitation of substance abusers and other troubled individuals. The home provides food, shelter and spiritual counseling.

**Eligibility:**

**Fees:** None

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**Other:**

**VOLAR CENTER FOR INDEPENDENT LIVING**

**8929 Viscount, Ste 101, El Paso, TX 79925**

**(915) 591-0800 Fax (915) 591-3506**

**Service:** Independent Living Skills Training, Peer Counseling, Advocacy, Information and Referral, Job Development, Project Volar Project Care (Interfaith volunteer care giving) services to elderly, persons with disabilities & at risk youth & adults.

**Eligibility:** Persons with cross disabilities

**Fees:** None

**Hours:** 8:00 a.m. - 5:00 p.m.

**Intake Procedure:** Preferably call for intake appointment

**Geographic Area Served:** El Paso County

**Other:**

### **WOMEN IN TECHNOLOGY**

**P.O. Box 20500, El Paso, TX 79998-0500**

**(915) 831-2377 Fax (915) 831-2888**

**Service:** Provides a 96-hr free "Bridge Curriculum" to effectively transition special populations into vocational/educational training, by supplying group support, close gaps in social and life skills, developing confidence and self-esteem, motivation and many others. We assist in knowledge of college procedures & various community agencies.

**Eligibility:** Qualified populations

**Fees:** None

**Hours:** 8:00 a.m. - 5:00 p.m. Class: 9:00 a.m. - 12 noon, 5 days a week for 6 weeks Valle Verde Campus only.

**Intake Procedure:** call office secretary: 831-2333, PSA: 831-2376, or OPS: 831-2332

**Geographic Area Served:** El Paso and surrounding region.

**Other:**

### **YSLETA LUTHERAN MISSION**

**301 S. Shutz**

**(915) 858-2588 FAX (915) 858-2708**

**Service:** Lunch program from 11:30 am – 1 pm; referral to various emergency food pantries, community services and has a thrift store. It has various programs, and hot lunches to all members of the community. Food pantry only available on Sundays after 11:30 am service.

**Eligibility:**

**Fees:**

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**Other:**

### **YWCA OF EL PASO - IT TAKES TWO**

**1918 Texas Ave, El Paso, TX 79901**

**(915) 859-0276 Fax (915) 859-8605**

**Service:** Pregnancy prevention program.

**Eligibility:** 6<sup>th</sup> thru 10<sup>th</sup> grade

**Fees:** None

**Hours:** M – Sat., 7 a.m. – 8 p.m.

**Intake Procedure:**

**Area:** El Paso County and New Mexico to Deming

**Other:**

### **YWCA OF EL PASO**

**1918 Texas Ave., El Paso, TX 79901 (915) 577-9922 ext. 247; Fax (915) 533-7921**

**Service:** Helping children cope with divorce, 4 hr/ parent education seminar, as required by the District and County Courts of El Paso.

**Eligibility:** Adults (no children permitted in class; no on-site child care)

**Fee:** \$35 each participant \$15 each if filing with El Paso Legal Assistance society and the El Paso Bar Association

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:** For seminar dates and locations and to pre-register for a class, call the children cope with divorce Coordinator at 577-9922 ext 247, no classes are held at 1918 Texas Ave.

**Other:**

**YWCA OF EL PASO - PROJECT REDIRECTION**

**1918 Texas Ave., El Paso, TX 79901**

**(915) 533-2311 or 757-0306, ext 32 Fax (915) 757-0507**

**Service:** Support for pregnant and parenting teens; vocational training, high school diploma or GED, health for mother and infant, life planning curriculum; daycare available at EPISD & YISD alternative school sites.

**Eligibility:** Pregnant or parenting teen.

**Fees:** None

**Hours:** M-F; 8 am - 5 pm

**Intake Procedure:** Appointment, home visits, school visits, etc.

**Geographic Area Served:** El Paso

**Other:**

**YWCA OF EL PASO - PROJECT REDIRECTION**

**9135 Stahala, El Paso, TX 79924**

**(915) 757-0306 ext. 32 or Admin. (915) 533-2311 ext. 255 Fax (915) 757-0507**

**Service:** Assisting Pregnant and Parenting Teens in the El Paso Community. To provide service to enable clients to successfully graduate high school and have healthy children through self-sufficiency. We provide outreach, employability readiness training, support services with other agencies, and try to involve males as possible.

**Eligibility:** Ages 12-21

**Fees:** None

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Usually referred from area schools, clinics or hospitals, we contact potential client; make an appointment. Go over program, and enroll at that time. We make home visits, school visits or can arrange other places to meet.

**Geographic Area Served:** El Paso ISD, Socorro ISD, San Elizario and Fabens ISD (does not include Ysleta)

**Other:**

**YWCA OF EL PASO - SARAH MCKNIGHT TRANSITIONAL LIVING CENTER**

**3700 Altura, El Paso, TX 79930**

**(915) 566-2762 Fax (915) 566-6262**

**Service:** Designed to bridge the gap from emergency shelter to permanent housing for single women, with or without children. Provides money management, parenting, nutrition, assertiveness, managing conflict, children's programs, job development, supportive employment, group and individual counseling improve the participants' abilities to meet the challenge of independent living.

**Eligibility:** Must be a U.S. citizen, legal resident, female, homeless & at least 18 yrs. old or older.

**Fees:** 30% of total income or 10% of total gross income to be given back after completing program.

**Hours:** 24 hrs service.

**Intake Procedure:** waiting list

**Geographic Area Served:** El Paso and other areas.

**Other:**



***HELPLINE DIRECTORY***

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**Published by Youth Initiative Program**

The purpose of the HELPLINE Directory is to help those who live and work in El Paso area find agencies that respond to health, human services, educational, recreational and emergency needs. In addition to the name, address and telephone number of the agency, an entry usually outlines, services, eligibility requirements, fees, operating hours, intake procedures and emergency assistance procedures.

Inclusion of an agency in the Directory does not imply endorsement of its purpose or quality by the El Paso Police Department or Youth Initiative Program and disclaim any responsibility for the quality of the services provided by the listed and referenced agencies, and shall not be liable as a result of the use of any of the services described in the Directory, subsequent revisions or appendices.

In the event of changes or for information, please contact the Youth Initiative Program (YIP), Nell Tovar at (915) 298-9600 or fax (915) 298-9808 or e-mail: [TovarM@ci.el-paso.tx.us](mailto:TovarM@ci.el-paso.tx.us).

Permission granted to reproduce this directory.

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**EL PASO POLICE DEPARTMENT  
Youth Initiative Program  
9600 Dyer  
El Paso, Texas 79924  
(915) 298-9600  
FAX 298-9808**