Human Resources Development

Celebrating

20

Years

with a BIG kick in the
Attitude!

Outcomes Report

April 18 – 20, 2013
Dallas, Texas

Alex Hernandez, Director, Human Resources Development

Mari Reyes, Human Resources Specialist
Roxanna Mendoza, Administrative Office Assistant

Facilitation Team Members:

Al Trujillo          Juan Gaytan
Armando Gomez       Laura Gonzalez
Christina Garza     Magdalena Salazar
Elizabeth Rodriguez Mary (Cookie) Serna
Jessie Arellano
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Open Letter

Dear EPCC Administration and Staff:

This year, the facilitation team selected Dallas, Texas (Home of the Dallas Cowboys) as the site for the 20th Annual Staff Development Retreat. To commemorate the 20th anniversary of the retreat, a special logo was created and pictures of past retreats were assembled to celebrate this momentous event. Once again the facilitation team engineered a retreat that will forever stay in the minds of the attendees. In keeping with Texas tradition, the retreat was a Big Texas success. This year’s theme was “A Big Kick in the Attitude,” a topic that introduces four principles to help us grow and develop a more positive attitude towards life, work, and family.

The success of the 20th Annual Staff Development Retreat is credited to the facilitation team’s hard work and pre-planning since last year. In August of 2012, the experienced members of the facilitation team recruited, interviewed, and selected three new members; Magdalena Salazar, Elizabeth Rodriguez, and Armando Gomez. On September 7, 2012, the facilitation team met to select the program and site for the retreat. Also in October, Mari Reyes, HRD Specialist and Elizabeth Rodriguez, facilitator traveled to Dallas for a site visit to six prospective hotels. The Doubletree Campbell Centre Hotel was selected by the facilitation team; great selection!

On October 15, 2012, the facilitation team attended an all-day training session to enhance their facilitation skills. Then on February 6, 2013, the team learned about Sam Glen’s, “A Kick in the Attitude,” at an all day workshop put together by the HRD department; Dr. Roberts was invited as a guest to this session. Suggestions on how to improve the program and the agenda were offered by the facilitators.

This year’s theme was once again introduced by Mari Reyes, HRD Specialist and voted on by the facilitation team. Our program started Thursday night with a dinner where we were all formally introduced and steered an ice breaker followed by our guest speaker, Dr. Ernst Roberts. Participants dressed in semi-formal attire were each escorted to their table by a facilitator. Dr. Robert’s comments were excellent and focused on the book by Shawn Achor titled, The Happiness Advantage, which suggests that in order to be successful we must first be happy.

The program by Sam Glen, A Kick in the Attitude, exposes four principles on how to best grow and develop our attitude. Attitude is 90 percent of life. The four principles are, Lighten Up, Keep Your Perspective, Rejecting Negativity, and Practice. When we lighten up we make it possible by not taking life so seriously, and are able to laugh and have some fun with circumstances that may not be so pleasant. When we keep our perspective, we are able to look at the big picture and realize that though some things may not turn out as expected; there are other solutions and alternatives that we can take. When we reject negativity, we develop a better state of mind to manage problems better. Last but not least, we need to practice the other three principles to have a better outlook and disposition towards life.

The feedback received from participants on the program evaluations was exceptional. The Human Resources Development Department will offer this program to all employees throughout the year or upon departmental request. We encourage employees to sign up for the forthcoming sessions. The annual staff retreat is an opportunity for employees to learn, bond with other employees, and to bring back valuable information that can be applied to work, family, and life. We encourage employees to sign up and attend next year’s retreat. We believe that the information presented at this year’s retreat will add value and contribute to the mission and vision of EPCC. We highly recommend this training for administrators, supervisors, employees and faculty.

We credit the success of this year’s staff retreat to our Facilitation Team and the Human Resources Development Department. The 2013 facilitation team members were, Laura Saldana, Maria “Cookie” Serna, Jessie Arellano, Christy Garza, Juan Gaytan, Elizabeth Rodriguez, Magdalena Salazar, Armando Gomez, and Al Trujillo.
We would like to thank the numerous individuals, departments, vendors, and organizations that contributed and supported this annual event. Many of these organizations donated items for the auction and conference bags. The donations report is listed on page 30 – 36 of this report.

On behalf of the facilitation team and EPCC staff who attended this year’s retreat we thank you, Dr. William Serrata, President and Dr. Ernst Roberts, Vice President of Finance and Operations, for making this event possible. The annual staff retreat is unique to the college and the appreciation by college employees is evident.

Sincerely,

Alex Hernandez,
Director, Human Resources Development
MAOM, BSED, L-SPHR, AC-G
Wednesday, April 17, 2013
4:00 p.m. Dr. Ernst Roberts “send-off” address
4:10 p.m. – 4:25 p.m. Ground Rules Video
4:25 p.m. – 5:00 p.m. Participants’ meeting at the ASC Auditorium – General Information for next day’s flight, show ground rules video, issue name tags, and distribute conference bags.

Thursday, April 18, 2013
6:00 a.m. Arrive at El Paso International Airport. Will meet at assigned gate (2nd floor) - Roll call will be taken by each facilitator for their team and give count to Mari Reyes.
7:50 a.m. Board Southwest Airlines Flight # 1985
10:25 a.m. Arrive at Dallas, Texas Love Field Airport
10:45 a.m. Board Shuttles to Doubletree Hotel (Head count)
11:45 a.m. Arrive and luggage drop-off at the Doubletree Hotel. Participants are on their own until 6:00 p.m. (Check in at 3:00 p.m.)
6:30 p.m. Facilitation Team Meeting (Skyline Ballroom)
7:00 p.m. - 9:00 p.m. Retreat Opening Dinner (Skyline Ballroom)
   • Semi-Formal Attire
   • Facilitation Team & Participants’ Introductions
   • Icebreaker
   • Keynote Speaker – Dr. Ernst Roberts, VP Admin & Financial Operations

Friday, April 19, 2013
6:30 a.m. Facilitation Team Meeting (Campbell I & II)
7:00 a.m. - 7:50 a.m. Networking Breakfast (Brass Cactus Upper Level)
8:00 a.m. - 8:05 a.m. General Session: Role call (Campbell I & II)
8:15 a.m. – 8:20 a.m. Program Overview & Objectives
8:20 a.m. - 8:50 a.m. “A Kick in the Attitude” DVD
8:55 a.m. – 9:10 a.m. Participants will pair up. Discuss and identify three concepts that you learned from the video.
9:10 a.m. – 9:30 a.m. “A Kick in the Attitude” Power Point
9:30 a.m. - 9:45 a.m. Wellness Activity (Juan & Jesse)
9:45 a.m. – 9:55 a.m. Break
9:55 a.m. – 11:25 a.m. | Group will be divided into their respective teams for the breakout sessions. Teams will discuss one of the discussion questions one through four from the power point. All teams will answer question five. Each team will list their findings on a tear sheet.

- Discussion Question One - Team 1 (Campbell I & II Room)
- Discussion Question Two - Team 2 (Campbell III Room)
- Discussion Question Three - Team 3 (Directors Room)
- Discussion Question Four - Team 4 (Cowboys Room)
- Discussion Question Five (All Teams will answer)

11:25 a.m. - 12:00 p.m. | Team Presentations
12:00 p.m. - 1:00 p.m. | Lunch (Brass Cactus Lower Level)

1:00 p.m. – 2:30 p.m. | Breakout Session – Each Team will be assigned one of the “A Kick in the Attitude” principles to discuss in depth and come up with a list of 10 responses to answer your assignment, and will develop a skit based upon their assigned principle.

- Team 1- Lighten up
- Team 2- Keep your perspective
- Team 3- Reject negativity
- Team 4- Practice

2:30 p.m. - 2:40 p.m. | Regroup General Session - Break
2:40 p.m. - 2:50 p.m. | Wellness Activity (Juan & Jessie)
2:50 p.m. – 3:20 p.m. | Regroup in General Session (Campbell I & II Room)

- Team Presentations

3:20 p.m. – 3:25 p.m. | Question and Answer & Review next day’s agenda (Teams will present their skits on Saturday morning.)

3:25 p.m. | Facilitation Team Meeting (Directors Room)

**Saturday, April 20, 2013**

7:00 a.m. | Facilitation Team Meeting (Campbell I & II Room)
7:30 a.m. – 8:30 a.m. | Networking Breakfast (Brass Cactus Lower Level)
8:30 a.m. – 9:00 a.m. | Skit Practice (Team’s Respective Breakout Session Rooms)
9:00 a.m. – 9:05 a.m. | General Session: Role Call (Campbell I & II Room)
9:05 a.m. – 9:40 a.m. | Skit Presentations
9:40 a.m. – 9:50 a.m. Break
9:50 a.m. – 10:45 a.m. Awards & Recognition
10:45 a.m. – 12:15 p.m. Auction
12:15 p.m. – 1:15 p.m. Lunch (Brass Cactus Lower Level)
1:15 p.m. – 1:30 p.m. Question and Answer, program evaluation & boarding passes distribution
4:30 p.m. Board shuttle to Dallas Love Field Airport
6:50 p.m. Board Southwest Airlines flight #646
7:30 p.m. Arrive at El Paso International Airport
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<tr>
<th>Classifed Staff</th>
<th>Professional Staff</th>
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<tr>
<td>Alma E Munoz Admissions and Registrar RG</td>
<td>Christopher Oatley Curriculum Office VV</td>
</tr>
<tr>
<td>Ana M Salcido Workforce/Economic Dev. &amp; CE</td>
<td>Della L Truman Student Success Support Services NW</td>
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<tr>
<td>Ariana Torres-Guerra Dean of Nursing RG</td>
<td>Enrique Gonzalez CSD VV</td>
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<tr>
<td>Barbara A Moreno Police Department VV</td>
<td>Jaime Rodriguez Instructional Media ASC</td>
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<tr>
<td>Carolina Rojas Business Programs Lab VV</td>
<td>Lee Vasquez Gateway to College RG</td>
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<tr>
<td>Cecilia Montoya Testing Services RG</td>
<td>Maria B Suarez IS C TM</td>
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<tr>
<td>Christine M Avila Human Resources ASC</td>
<td>Maria M Rodriguez Counseling VV</td>
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<tr>
<td>Cynthia A Madrid Human Resources ASC</td>
<td>Ricardo Lopez De Lara Counseling RG</td>
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<tr>
<td>Elvira Fernandez Grants Management RG</td>
<td>Ricardo Torres Facilities Construction VV</td>
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<td>Elvia Lerma Counseling RG</td>
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<td>Erika B Gamboa Dean Math Science, Career &amp; Tech</td>
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<td>Francisco Ceniceros Library TM</td>
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<td>Gabriela Carlos Business Programs Lab</td>
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<td>Hilda E Mendoza Admissions &amp; Registrar VV</td>
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<td>Irma M Sanchez Admissions &amp; Registrar TM</td>
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<td>Isabel Hernandez Payroll Department ASC</td>
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<td>Ivan Martinez Police Department</td>
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<td>Javier Guerra Police Department</td>
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<td>Javier Lopez Kinesiology TM</td>
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<td>Javier E Navarro Facilities Construction RG</td>
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<td>Jesus R Garcia Admissions and Registrar RG</td>
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<td>Leticia Adame Library Technical Services VV</td>
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<td>Lorena Cardenas Student Success Support Services</td>
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<td>Magdalena Olivas ISC RG</td>
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<td>Maria I Hernandez Dean Instructional Programs NW</td>
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<td>Maria A Herrera CSD VV</td>
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<tr>
<td>Maria A Munoz VP Research &amp; Accountability VV</td>
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<tr>
<td>Maribel Gomez Grants Management RG</td>
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<td>Marisela Lujan CSD VV</td>
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<td>Mary M Jauregui Accounting Services ASC</td>
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<td>Melissa Weaver Admissions &amp; Registrar VV</td>
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<td>Miguel A Fernandez Recruitment &amp; School Relations VV</td>
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<td>Osvaldo Vasquez Police Department</td>
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<td>Pablo Rivera Career Services TM</td>
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<td>Pamela E Marquez Financial Aid Office VV</td>
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<td>Rebecca Y Luna Admissions &amp; Registrar VV</td>
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<td>Rosemary Marquez Student Technology Services ASC</td>
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<td>Teresa Reyna VP Student Services VV</td>
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<td>Teresa G Turon Police Department</td>
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<td>Vera I Araiza Student Success Support Services</td>
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**Facilitation Team**

| Alfred Trujillo Director Purchasing ASC                |
| Armando Gomez Testing Services VV                      |
| Christina M Garza Testing Services TM                  |
| Elizabeth Rodriguez Info Tech Support Services VV       |
| Jessie S Arellano Grants Management RG                  |
| Juan Gaytan Accounting Services VV                      |
| Laura Saldana Accounting Services ASC                   |
| Magdalena Salazar Diversity Programs VV                 |
| Maria R Serna CSD VV                                    |
BREAKOUT SESSIONS GROUPS

Group # 1  
**Maggie Salazar & Al Trujillo**  
Rodeo Rowdies *(Green)*

Ana M. Salcido  
Cecilia Montoya  
Gabriela Carlos  
Lorena Cardenas  
Maria B. Suarez  
Maria I. Hernandez  
Melissa Weaver  
Rosemary Marquez  
Enrique Gonzalez  
Christopher Oatley  
Francisco Ceniceros  
Ivan Martinez

Group # 2  
**Christy Garza & Mary (Cookie) Serna**  
Kicking Tejanos *(Gold)*

Barbara Moreno  
Carolina Rojas  
Cynthia A. Madrid  
Leticia Adame  
Magdalena Olivas  
Maria Mayela Rodriguez  
Marisela Lujan  
Rebecca Y. Luna  
Alma E. Munoz  
Lee Vasquez  
Javier Guerra  
Ricardo Torres

Group # 3  
**Laura Saldana & Armando Gomez**  
The Mavericks *(Red)*

Ariana Torres-Guerra  
Della L. Truman  
Maria A. Munoz  
Maria Alma Herrera  
Maribel Gomez  
Pamela E. Marquez  
Teresa G. Turon  
Teresa Reyna  
Javier Lopez  
Jaime Rodriguez  
Jesus Garcia  
Miguel A. Fernandez

Group # 4  
**Liz Rodriguez & Juan Gaytan**  
Texas Tornados *(Blue)*

Mary Jauregui  
Elvira Fernandez  
Erika Gamboa  
Vera Araiza  
Elvia Lerma  
Isabel Hernandez  
Christine M. Avila  
Irma Sanchez  
Hilda Mendoza  
Pablo Rivera  
Osvaldo Vasquez  
Javier Navarro  
Ricardo Lopez De Lara
Daily Activities

December 5, 2012

The facilitation team met with the selected participants. At this briefing, participants were given an overview of the retreat, to include participants’ responsibilities.

Wednesday, April 17, 2013

The facilitation team met with the participants at the ASC in the Boardroom to provide them with general information about the next day’s flight; presented ground rules and expected behavior video, distributed t-shirts, conference bags and boarding passes. Dr. Ernst Roberts addressed the group and wished them a safe and fun-filled event. The meeting was facilitated by Juan Gaytan and each facilitator played a role in explaining the meeting agenda. It was quite evident that the retreat was well planned and organized from the very start. Participants were instructed to arrive at the airport at 6:00 a.m.

Thursday, April 18, 2013

After clearing airport security, roll call was taken by each facilitator for their assigned group and the count was given to Mari Reyes. We boarded Southwest Airlines Flight #1985 at 7:50 a.m. which was a direct flight to Dallas, Texas. The group boarded shuttles and arrived at the Doubletree Hotel at 11:35 a.m.; checked in and dropped off their luggage. Participants had some free time for sightseeing until 7 p.m. A group of us, fans or no fans, got the opportunity to go on a tour of the magnificent Dallas Cowboys Stadium.
Thursday, April 18, 2013
Evening Activities

The group reconvened at 7 p.m. in the Hotel’s Skyline Ball Room for our annual retreat social and dinner. Each participant was blindfolded and escorted to their table by one of the facilitators. The purpose of having participants at their tables blindfolded was to give them the networking opportunity. Guess what? It worked out, because in no time everybody was chattering and having a good time, still blindfolded.

Participants were given the opportunity to introduce themselves first. Then, the facilitation team, the HRD staff and Dr. Roberts were introduced. As an ice breaker, everyone had to answer some questions; what makes you happy, why you wanted to attend the retreat and what would you like to see in Dallas. We ended the evening with Dr. Roberts’ closing motivational speech. He touched on *The Happiness Advantage*, which says that success is a by-product of being happy.

Friday, April 19, 2013 Activities

To guarantee that we had everything ready for the day’s activities, the facilitation team met at 6:30 a.m. during breakfast. All the pre-planning, preparation and training that the facilitation team went through paid off, because each facilitator knew exactly what had to be done. This team effort also contributed to a seamless flow of activities. A full American breakfast buffet was served at 7:00 a.m. During that time, participants had another networking opportunity.
At 8:00 a.m. we gathered at the general session room; Alex Hernandez provided an overview of the program and explained the objectives. Next, participants enjoyed the video, “A Kick in the Attitude,” by Sam Glen. Participants were then instructed to briefly discuss two learning points with a colleague next to them. After the discussion, Alex Hernandez presented the power point and examples on how to apply the four principles of “A Kick in the Attitude. At 9:30 a.m. Jessie Arellano and Juan Gaytan led the participants into a wellness activity and then we gave them a ten minute break.

From here, each group went with their respective facilitators for their breakout session. The teams worked on two activities, led by their facilitators. Each group was assigned a question from one through four, and all teams were instructed to answer question number five. The teams were responsible for discussing the video, program information, and to list their findings on a tear sheet. The teams transferred their findings to power point for a presentation. At around 11:25 a.m. the teams reconvened in the general session room and presented their findings (the findings on these presentations can be found on pages 17 – 20 of this report) and upon finishing the presentations we broke for lunch at noon.
After lunch, the teams went back to their breakout sessions and worked on their assigned activity. Each team was assigned one of the “A Kick in the Attitude” principles to come up with at least 10 ways on how to apply the principle. The teams also worked on developing a five minute skit. At around 2:30 p.m. the teams reconvened in the general session room for a second wellness activity led again by Jessie Arellano and Juan Gaytan, and then took a break. At 2:50 p.m. the teams were ready to roll out their presentations which were magnificent. After the presentations, we had a short question and answer session, reviewed the agenda for Saturday, and concluded for the day. The participants were released for the day to go out and enjoy beautiful downtown Dallas. The facilitation team met to debrief and get ready for the following day. We were instructed to meet at 7 a.m. the following day to get our heads together and get ready for the finale of the retreat.
Saturday, April 20, 2013

At 7 a.m. the facilitation team met early for breakfast at the Brass Cactus Restaurant to insure that we were ready for the last day’s events. Breakfast for the participants started at 7:30 a.m. Like the previous day, the American Breakfast Buffet was delicious. By this day it was obvious that the group had really bonded. Friendships, connections, and experiences will forever be remembered.

At 8:30 a.m. the teams had an opportunity to practice their skits. At 9:00 a.m. we regrouped in the general session room and the teams presented their skits. Each team had been assigned one of the principles of “A Kick in the Attitude.” Needless to say, all the skits were very creative and presented in a fun way.

After the skits we took a break and regrouped for the awards presentation. Each participant went up to the front to be congratulated by the facilitation team. Dr. Roberts and Alex Hernandez presented a certificate and took a picture with all participants. The facilitation team was awarded a beautiful Texas plaque for their hard work, dedication, and commitment.
One of the most fun filled, awaited and exciting activities of the retreat is the “Auction.” Juan Gaytan volunteered to be the auctioneer this year. During the auction, participants use “funny money” to bid on some very nice gifts donated by local merchants and EPCC departments. The “funny money” is earned by actively participating and asking questions during breakout sessions. Some of the items that were auctioned off were, a $50 gift card to Adventure Zone, free tickets to Wet n’ Wild, a one night weekend stay at the Doubletree Hotel El Paso, and a $50 gift certificate to Hong Kong’s Buffet. There were over two hundred gifts auctioned off. As in previous years, pictures of the donations were taken and displayed in a power point presentation, instead of carrying all items to Dallas. This year, the facilitation team came up with a different approach to ease the auction process. Participants were given an auction paddle to bid instead of raising their hand; bidders were easier to spot. The highest bidders were given a certificate with a picture of the item to claim their prize(s) from Mari Reyes or Roxanna Mendoza in the Human Resources Development Department.

As the famous saying goes, “Everything’s Bigger in Texas,” the 20th Annual Staff Retreat was no exception. It was a BIG Success! We experienced a great educational program and we had lots of fun in Dallas. The program by Sam Glen taught us to better enjoy life, be more successful, and also that in order to be happy we must have a great attitude. I think that all of us came back with a much better attitude, and we will use what we learned to be better human beings. Dallas was a wonderful experience, but we were all happy to return to El Paso, to our work and families.
Here’s what the some facilitators had to say about the retreat

**Maria “Cookie” Serna:**

**In Session**

“The Staff Retreat in Dallas, TX was amazing! It seemed all the participants were on the same sheet of music. The positive energy was felt within the entire group. Everyone in our breakout sessions participated so much that sometimes we had to stop to continue to the next activity. We actually ran out of time in our breakout sessions that we didn’t have time for games that Christy and I had prepared. This is not a bad thing because the participation was amazing and non-stop.

**In Dallas**

Activities outside consisted of a Dallas Cowboy Stadium tour on Thursday and The Texas Rangers on Friday (Rangers won!). These tours bonded the participants even more that later it was discussed that maybe in future retreats a main event or tour should be organized outside the workshop time that includes everyone. Overall, this was an amazing retreat and a great learning experience!”

**Jesse Arellano:**

**In Session**

“One of the memorable moments I had from the retreat sessions was when I walked in to my team’s (Rodeo Rowdies) afternoon session and saw the facilitators in full swing. The facilitators, as well as the participants, seemed to be all in sync and working toward the same goal. As their resource facilitator, it made me feel like a proud mama bird, ready to let my chicks take flight on their own.”

**In Dallas**

My most memorable moment during our tour time in Dallas was upon arrival when I got lost after picking up the car rental. What was supposed to be a short ride, turned into an unexpected tour of North Dallas. We ended up in front of a lake which seemed to exist only to us, for neither the hotel staff nor G-map knew about it. At the moment it was a bit frustrating, but now it’s a funny moment to recount for I know that I was not hallucinating; the lake was not a mirage. It did exist! It did exist!

**Al Trujillo:**

**In Session**

This year’s theme was essentially about discovering ways to enjoy interactions with others by staying positive and using humor. From the start, everyone embraced the theme and had fun learning in a relaxed environment while staying focused on completing the program activities. Without a doubt, true friendships, personal bonds, and group unity were on full display at this year’s much anticipated college event. One significant highlight from our breakout sessions was the use of the very original idea of singing a song (in choir formation) in place of the traditional group skit. The song’s lyrics had many principles of “lightening up” to include the use of humorous lines and techniques generated during the team’s breakout sessions. It was so much fun laughing and singing along while seeing everyone else that was either laughing with us...or at us...but having fun either way----humor was achieved.

**In Dallas**

On Thursday, I joined a group of 36 participants and attended a group tour of Cowboys’ Stadium, home of the Dallas Cowboys. As a lifelong athlete, I was in total shock and awe of this $1.2 billion stadium. There are no words to describe the luxury and comfort of this place other than to say that “you have to experience this building.” This stadium is the world’s largest dome structure and I could have easily stayed there for another two hours!

**Elizabeth Rodriguez:**

**In Session**

This year was my first year as facilitator and I enjoyed and learned a lot. I truly appreciate the experienced facilitators for redirecting my shortcomings and for their patience, and Alex and Mari for giving me the opportunity to be part of their team. What I enjoyed the most on this retreat was how the participants adapted
so quickly. At the dinner everybody looked very happy and surprised with the activity we had for them. The Texas Tornados was a very fun group and all of them shared their experiences and different situations related to our theme “Kick in the attitude;” it was a participative group. The enthusiasm during the group presentations and skits will be unforgettable; all the teams did a great job and presented different ideas in a funny way. One thing that I will never forget is that one of our participants was very shy and at the end, he opened up and started talking to people and make new friends.

In Dallas
For those participants who signed to the tour to the Dallas Cowboys Stadium seemed to be happy going and having fun with everybody. People really enjoyed being in Dallas, TX and participants were suggesting to meet after work and have some fun. They called it like a “reunion for the 20th Staff Retreat”. It was very motivating hearing these kinds of comments. At the airport, everybody was thanking their facilitators and taking pictures with them and remarking that this retreat was unforgettable and saying that they will sign up for our next Staff Retreat. They were very happy sharing their experiences in the Dallas retreat with the rest of the participants.

Christy Garza:
In Session
The Kicking Tejanos AKA the Gold Team was an energetic and very fun group. After introductions, we started our breakout session with some ice breaker activities and everyone bonded very quickly. Since we were assigned a topic for our power point, the team worked together to decide what they wanted to present and who would be presenting. Our topic, Keeping Your Perspective was a little difficult, but the team worked together and came up with great points and a terrific skit! Seeing all the colorful bandannas in the general session reminded me that although we work in different departments and campuses, together we complement each other and we make EPCC a united family.

In Dallas
I have several memories of the time we spent in Dallas that I will treasure, but going to Cowboy stadium was the highlight of the trip. There was a large group of football fans that made the trip a bonding adventure. Cowboy fans and Cowboy haters came together to share this experience and it just reminds us that we may not always see eye to eye, but if we respect each other we can create lasting friendships and tight bonds. After the tour we went to In & Out…or should I say we invaded them! We all enjoyed our food and wore the paper hats that were given to us. Another highlight of the trip for me was seeing the “Picture of the Day” and hearing people talk about signing up for the retreat next year! The participants were able to enjoy themselves, build unity and relax…which I am sure was inspired by the information they learned at this year’s retreat…Everyone got a Big Kick in the Attitude!!! Yee-Haw!!!
The 2013 facilitation team met for the last time to evaluate and assess the 20th Annual Staff Retreat. The team shared their most memorable experience and then, we discussed what went right and what we could do better. The retreat was exceptional, but there is always room for improvement. We will make the great things greater, and we will learn from our low points. The facilitators also completed a retreat evaluation as facilitators.

Outgoing facilitators, Maria “Cookie” Serna, Maggie Salazar, and Laura Saldana were honored and thanked for their contributions to the success of the retreats they participated in. Due to the fact that we were going to lose six experienced facilitators, by consensus of the team, Jesse Arellano, Christy Garza and Juan Gaytan were extended for another year.
**Rodeo Rowdies**

**Team 1**

Facilitators:
Maggie Salazar
Al Trujillo

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**Discussion Question One**

Sam says that humor is the cornerstone of a good attitude?

Do the teams in your organization use humor?

How can you bring a better attitude into your organization?

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**Question 1 Answers**

1. Good morning smile
2. Smile
3. Visual contact
4. Share goodies
5. Facial expression

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**Question 1 Answers Cont.**

6. Be courteous
7. Feel good so others can do the same
8. Be respectful
9. Bring the best from the worst
10. Customize your working environment

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**Question Five**

When the going gets tough, it's important to keep a positive attitude, so you have to learn to REJECT NEGATIVITY.

Do you work with negative people? How do you deal with them?

Is it working? If not, what are some ways in which you can turn that negativity into a positive attitude?

---

**Question Five Answers**

1. Diffuse negativity to positive
2. Identify the problem
3. Share the problem, use “we”
4. Don’t assume, suggest!!
5. Challenge, try to change negative to positive
6. Address the issue privately
7. Praise in public
8. Criticism or comments in private
9. You have your own control
10. See the solution and follow through
Kicking Tejanos
Facilitators:
Christy Garza
Mary Cookie Serna

Discussion Question Two
Thomas Edison is known for being a great inventor but he also collected notebooks full of jokes. He shared them daily with his staff. Edison discovered that when his staff laughed, they were more productive, more effective, and better problem solvers. He used humor to improve his team’s attitude.

Are there ways that you can add humor into your and your team’s workday?

Question 2 Answers
1. Have a funny theme day
2. Always greeting everyone with a smile
3. Play music
4. The joke of the day
5. Listen to what others have to say (if negative switch to positive)

Question 2 Answers Cont.
6. Positive signs to encourage to get things done
7. Coffee (first one on me, second on you)
8. Add humor to request / question
9. Add funny tools
10. Create humor out of any situation

Question Five
When the going gets tough, it's important to keep a positive attitude, so you have to learn to REJECT NEGATIVITY.

Do you work with negative people? How do you deal with them?

Is it working? If not, what are some ways in which you can turn that negativity into a positive attitude?

Question Five Answers
1. Support co-workers with good communication
2. Focus on what they are saying, not how they are saying it
3. Be proactive
4. Submit written reminders before certain days
5. No finger pointing
6. Apologize
7. Listen
8. Help out co-workers when they struggle
9. Don’t take it personally
10. Remind yourself: Why are we there at work?
The Mavericks
Team 3
Facilitators:
Laura Saldana
Armando Gomez

Discussion Question Three

Sam's mother didn't get upset or lose her cool when the police stopped them on the highway after her 3 boys duct taped themselves in the car. Clearly this was an adverse situation yet she was able to LIGHTEN UP! She saw the humor in it and was able to laugh.

Have you ever been in a situation at work where things haven't gone your way? If so, what was your reaction?

Could you have acted differently?

Could you have lightened up?

Question 3 Answers

1. Student does not understand Financial Aid process
2. Explain the process and repeat
3. Breathe deeply
4. Reassure the student
5. Take the extra step and assist them
6. Call for back-up

Question 3 Answers Cont.

7. Adapt to the situation
8. Do not take it personally
9. OMG
10. Use humor
11. Be calm, do not react
12. Show sincerity and empathy

Question Five

When the going gets tough, it's important to keep a positive attitude, so you have to learn to REJECT NEGATIVITY.

Do you work with negative people? How do you deal with them?

Is it working? If not, what are some ways in which you can turn that negativity into a positive attitude?

Question Five Answers

1. Smile
2. Be polite
3. Be respectful
4. Diffuse the situation
5. Listen to them
6. Do not take it personally
7. Be helpful
8. Show empathy
9. Make a good first impression
10. Enjoy what you are doing
11. Practice a good attitude
12. Give each individual undivided attention
13. Do not contribute to negativity, stay on task
Texas Tornados
Team 4
Facilitators:
Elizabeth Rodriguez
Juan Gaytan III

Discussion Question Four
Humor can help you stay positive, it is not about being a comedian. It's a way you can avoid getting upset and KEEPING YOUR PERSPECTIVE.

What are some adverse situations that have recently occurred either with your team, your manager or co-worker.

Did you get caught up in the moment and get defensive or lose your cool?

How could you have diffused the situation and remained calm and let the moment go?

Question 4 Answers
1. Misunderstanding
   - Look at the big picture
   - Step back
   - Analyze the situation
   - Apologize
   - Admit she was wrong

2. Different Solutions to a Problem
   - Solution based on collaboration
   - Remain optimistic
   - Listen
   - Focus on the outcome

3. Traffic Stop
   - Apprehensive driver
   - Lost his cool
   - Yelled
   - Stepped back
   - Remain calm
   - Kept smiling
   - Let the person vent

4. Irrate Second Party
   - Stay cool
   - Sometimes there is no solution

Question 4 Answers Cont.

5. Rude Faculty
   - Gauge the personality
   - Addressed with humor
   - Ended with a positive outcome

6. Rule Breaking
   - Positively enforce the rule
   - Offer options

7. Scapegoat
   - Let them vent

8. Indecisive Student
   - Recognize accomplishments
   - Listening
   - Suggest courses to take

Question 4 Answers Cont.

9. No Situation
   - Keep good sense of humor
   - Avoid negativity
   - Just keep smiling

10. Negative People
    - Don’t take things personally
    - Always keep a positive attitude
    - Smile, Smile, Smile

11. Last Minute
    - Catering Requests
    - Try to accommodate as much as possible
    - Offer other options when necessary
    - Don’t turn away customers
    - Working together to communicate effectively
    - Remain positive

Question Five
When the going gets tough, it's important to keep a positive attitude, so you have to learn to REJECT NEGATIVITY.

Do you work with negative people? How do you deal with them?

Is it working? If not, what are some ways in which you can turn that negativity into a positive attitude?

Question Five Answers

1. Smile
2. Kill them with kindness
3. Make a joke
4. Focus on the outcome
5. Change the topic back to work
6. Seeing challenges as opportunities
7. Don’t take it personally
8. Don’t give up
9. Respect others
10. Take responsibility for your own mistakes
Breakout Groups Reports
Friday Afternoon

Rodeo Rowdies

How to lighten up

1. Daily jokes
2. Funny Personal stories
3. Positive posters or messages in work area
4. Bring goodies for everyone
5. Fun short games

How to lighten up

6. Laughing breaks
7. Office cheerleaders
8. Background music
9. Funny dress up day
10. Office celebrations
KEEP YOUR PERSPECTIVE

It is an individual’s “point of view”. It can color his or her interpretation of events and policies because he sees how they affect the particular area or group.

WAYS TO KEEP YOUR PERSPECTIVE

1. Smile  
2. Make light of a difficult situation  
3. Keep an open mind  
4. Have a plan B  
5. Don’t be afraid to fail  
6. Evaluate the situation  
7. Keep your cool  
8. Put yourself in the other person’s shoes  
9. Practice what you preach  
10. Stuff happens – Life goes on
The Mavericks

Reject Negativity

1. Smile
2. Listen to Student Needs
3. Be Patient
4. Respectful
5. Provide Guidance

Reject Negativity

6. Make Students Feel Welcome & Important
7. Tolerant
8. Rewards
9. Practice Good Attitude
10. Take the extra step to assist
The Texas Tornados

Practice!

1. Positive Affirmation
2. Don’t make it personal
3. Step back
4. Analyze the situation
5. Stress Reliever

Practice!

6. Know your purpose
7. Be empathetic and understand the situation
8. Don’t assume you know the details
9. Self awareness
10. Effective communication
Corresponding numbers 1 – 8 from chart

1 = Training program concentrates on learning four principles to help us improve our attitude.
2 = Training program helped me to understand the importance of developing a positive attitude.
3 = As a result of this program, I am more confident to use the four principles.
4 = The objective of the program were clearly presented.
5 = Opportunities to ask questions and discuss the issues were sufficient.
6 = The session was well organized.
7 = I would recommend this program for other employees. Yes
8 = I would recommend this program for other employee. No
Evaluation Report Comments

The best part of the program:

- I had the opportunity to learn and meet other EPCC employees.
- All facilitators lead by example "good attitude".
- The topic was very informative and clear to adapt. The outside settings in Dallas, TX helped clear the working winds to learn this tool.
- The best part of the program was the material and how it evolved into a skit and the PowerPoint presentation.
- The excellent attitude of the facilitators, and encouragement to add to the discussions. I liked the auction.
- Working with my group.
- I enjoyed the entire program and learned a lot.
- Everything.
- Skits discussions.
- How all the facilitators were well prepared and knew what they were doing. The way they would approach each topic made us want to get more involved.
- Working together as a group.
- Reflecting on how you project yourself in the work environment when things aren’t going well.
- The workshop was very enthusiastic and interesting.
- This training program is going to be very useful at the college. The four principles will help in our professional and personal life.
- Nothing I can say, it was great.
- Interaction with other staff.
- Everything was great.
- The networking with person from a different department.
- Within my group, I appreciated the cohesion and fun we all shared. The competitive games were a nice ice-breaker.
- The sessions were fun and educational. They were stress-free and very well organized. The facilitators were very enthusiastic in their role.
- The presentations: It is good to get the other participants interpretation of the topics.
- The breakout sessions and watching the skits. Each group was creative and fun.
- Great participation by all.
- I loved the topic of the workshop, about attitudes I think that is the main problem in all workplaces. Attitude. This topic should be presented to all EPCC workplaces.
- Best part by far was getting to know all my co-workers and great people that work for this great institution. EPCC.
- Learn and know EPCC co-workers from other departments.
- It gave an opportunity to network with people we may not get a chance to normally. The topics were very interesting and gave me ideas to take back to my workplace to help encourage a positive, effective atmosphere with co-workers.
- The networking amongst employees is the best part of this program.
- Able to network with other people.
- Skits, it was awesome. The way everyone gets together to work as a team was nice.
- Videos and presentations by teams were fun, great presentation all around.
The video, the food and the facilitators.
The networking/program topic. Breakout sessions ran smoothly.
Smile, smile, smile. Fun and stimulating.
The activities and getting to know other staff members.
Getting to be all together at all events and just experience this workshop.
The chance to get to meet new people and apply what we learned.
The presentations—skits; and the videos at the beginning.
Was the awesome video presented, it was a while since I’ve laughed that much.
The skit part. Everything was good. The skit part gave us the opportunity of applying what we learned and at the same time it was a lot of fun.
Everything!! Good Job!!
Team presentations (Final).
This program helps me improve my attitude how to change from negative to positive.
The skits were not only entertaining, but they actually did get the point across.
Group participation which gives everybody a chance to talk about different issues.
Being able to work with new people you work with but never work one on one.

This program could improve by:

- Everything was great; we need to have more days. Maybe a week.
- Having a better method of transportation. Have more activities set for different options.
- Sharing with everyone in the college 😊
- There is not much of improvement needed; the only thing I would suggest is to better time each activity.
- Improving and upgrading the budget for this program.
- No improvements needed; well-structured and organized.
- Keep doing the job you’re doing. Keeping your positive attitude and keep your enthusiasm.
- For future topics I would recommend leadership topics, technology topics, customer service etc.
- Having facilitators give us more feedback and examples when they give us the topic or question. I felt like the facilitators were not allowed to say or do anything.
- More days not enough time.
- Having better food (no chicken).
- Outlook on the ability to have a positive attitude.
- Each year has many strong areas. This trip was very informative and will be used.
- Arrange a tour that takes us sight-seeing.
- Possibly extending a day so that we can have a little time to explore/visit the city.
- No need for improvement.
- No comments; this is well organized.
- The program was presented in a very effective way that encouraged participation. The activities were very fun & stimulating
- Allowing more time to discuss ideas with the groups and shorten the auction.
- Add an extra day.
- Having more organized tours.
- Less going out & getting drunk. People weren’t on time & the facilitators couldn’t function. Better planning outside excursions. The shuttle was expensive.
- Area map for “location” purpose.
- Staying one more day!
• Overall very satisfied with the program and teams. This is our 2\textsuperscript{nd} retreat and very productive.
• N/A
• The part of the facilitators was excellent. However, the facility, the hotel, the restrooms were bad.
• Really enforcing the dress code, especially on the girls.
• Continuing to be proficient in all you have done. All teams were right on the “line.” This kept all of us moving and doing our work.
• Been the same; all the facilitators are professional they were always willing to help everyone,
• I think that maybe it could be nice to have another day additional so the sessions weren’t so rushed.
• On the free time show a map of points of interest.
• Have another day of retreat to have fun.
• My personal opinion is that this program is already great, and the times that I have attended have been awesome experiences.

Additional Comments:

• I had a great time. Thank you all very much. Excellent.
• Thank you for all the hard work you all did!!!
• Our facilitators are the best trained & ready to help us with our learning’s! They are awesome!!
• This was a great learning experience and I enjoyed meeting new EPCC family and had the opportunity to learn a lot!! Thank you!!
• The skits were different, but good in showing the topic of the retreat: Attitudes. Well organized.
• Thanks to all the people made all this possible, it was a very interesting training.
• Congratulations to all the facilitators, they are awesome!!!
• Thank you for a great program. Best Yet.
• The retreat was very efficient and showed us different ways to improve it within our department and work area on the topics that were discussed: to have a positive attitude will improve the attitude in the work area.
• Too short
• It keeps getting better every year. Great for networking, get to know other department staff and find out how each department functions.
• Thank you for the opportunity. You are awesome organizing this event. Special thanks to Mari Reyes and Alex Hernandez. Good Job!!
• Great Job!!!
• Good organization!!
• More Time.
• Thank you all, for your dedication and commitment into making this a memorable trip.
• You have a very good group of facilitators, I enjoyed it very much. Thank you for your hard work. Thank you for selecting me to be part of this learning experience.
• If the program was about humor why were we hushed when something was made to be funny & for us to laugh?
• Very good, organized and a lot of fun!!!
• Great topic.
• Very impressed with the program and the dedication putting together to make this work. This was my first retreat and I am really grateful for the opportunity. GO FACILITATORS!!
• It is very important to practice positive thinking every day to deliver outstanding customer service. This program should be required for supervisors.
• Good work.
• Thank you very much for giving me the opportunity to participate. The facilitators along with everyone this was wonderful.
• Presentations should be offered as a workshop for all campuses to experience as well. It would help the departments.
• Women need to dress appropriately. What part of the dress code didn’t you understand?!
• Auction items too many EPCC stuff. Call me, I'll help get auction stuff.
• Christy, Laura and Cookie were the best.
• This retreat was my first and I want to thank everyone for an enjoyable 2 days. Everyone and everything was well done. Excellent Job!!!
• I loved it, Thank you so much!!!
• Had a great time, thank you all!!!
• I especially liked how there was such humor in the opening video (the comedian).
• Thanks to the facilitators for all their effort and for caring about us. The rest of the EPCC employees. Looking forward to the next staff retreat.
• Facilitators did a great job in breaking the ice and on helping with presentations.
• I want to thank EPCC for giving me the opportunity to attend this program.
• But overall this will help me in my everyday operations.
• Keep up the good work.
• Please update your donation report or do not divide the gifts and if you do state it on the donation report.
• This was well organized. I have enjoyed the whole “enchilada”. Thank you for allowing me to participate. I am very grateful!!!
2013 Donations Report

**Adventure Zone**
215 E. Redd Rd.
El Paso TX 79932

2 - $50 Gift card

**Al Trujillo**
Purchasing - ASC Building A

1 - $20 Great American Land & Cattle Gift Certificate

**Albertson’s**
5630 North Desert Boulevard
El Paso TX 79912

1 - $20 Gift card

**EPCC Athletics Department**
Valle Verde Campus

4 Baseball Bags
7 Baseball Caps
4 Clappers
6 Lanyards

**Barnett Harley- Davidson**
8272 Gateway East
El Paso TX 79907

10 T-shirts

**Body by Soul**
1721 Saul Kleinfeld
El Paso TX 79936

1 - 10 Zumba Classes Punch Card

**Center for Students w/ Disabilities**
Valle Verde Campus

3 - 4 GB USB’s

**Checkpoint Services Inc.**
1790 Commerce Park, Ste. A1
El Paso TX 79912

2 Green Earphones
2 Mobile Micro SD card
5 USB Memory 8G

**Chicago’s Street Food Restaurant**
2400 North Mesa St
El Paso TX 79902

2 $25 Gift Certificates

**Christy Garza**
Transmountain Testing Center

1 $25 Chili’s or Macaroni Grill gift card
1 Avon-7-8 flip flops
1 Avon- Anew advanced wrinkle corrector
1 Avon- Anew genetics treatment cream
1 Avon- Bath time body paint
1 Avon- Dark brown hair color
1 Avon- Eye make-up remover lotion, lip gloss
1 Avon- Facial hair remover
2 Avon- Foot scrubs
1 Avon- Frizz control treatment
1 Avon- Green tea cooling moisture lotion
1 Avon- Musk marine cologne spray
3 Avon- Nail polish
1 Avon- Rose pendant earrings
1 Avon- Teardrop bead & necklace gift set
1 Avon- Ultra color rich lipstick
1 Avon- Anew luminosity brightening serum
1 DQ $10 gift card
2 Girl Scout cookies
1 Krispy Kreme value card
45 – 1 free adult size drink w/ purchase of buffet
1 Sonic value card

**Cinemark Tinseltown**
11855 Gateway Blvd West
El Paso TX 79936

4 Guest passes (1 free admission each)

**Cinemark West**
7440 Remcon Circle
El Paso TX 79912

2 Guess passes (1 free admission each)
# 2013 Donations Report

<table>
<thead>
<tr>
<th>Department</th>
<th>Campus</th>
<th>Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean Arch. Arts Math &amp; Science</td>
<td>Valle Verde Campus</td>
<td>1 Infinite flat iron, 1 Mr. Coffee, 1 iHome portable rechargeable mini speakers</td>
</tr>
<tr>
<td>EPCC Dean ESL Reading Social Studies</td>
<td>Valle Verde Campus</td>
<td>2 Coffee Mugs, 2 EPCC blue and purple hoodie</td>
</tr>
<tr>
<td>EPCC Dean Health Occ. Math &amp; Science</td>
<td>Rio Grande Campus</td>
<td>9 EPCC Frisbees, 10 EPCC key chains, 9 Mini candy bags, 9 Paper holders, 12 Piggy banks</td>
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<tr>
<td>EPCC Dean of Comm. &amp; Performing Arts</td>
<td>Valle Verde Campus</td>
<td>1 EPCC Mug, 1 EPCC Sweater</td>
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<tr>
<td>EPCC Dean of Education &amp; Occ. Programs</td>
<td>Valle Verde Campus</td>
<td>1 2.4&quot; Digital photo frame, 1 MP3 speaker with AM/FM radio</td>
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<tr>
<td>EPCC Dean of Nursing</td>
<td>Rio Grande Campus</td>
<td>45 Desk Caddy, 45 Non-woven bags w/ Office Depot logo</td>
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<tr>
<td>EPCC Director of Auxiliary Services</td>
<td>ASC- Building B</td>
<td>1 32- piece Bit Drive Set, 1 5- piece Office Desk Set, 1 Oscillating Clip Fan</td>
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<tr>
<td>EPCC Director of Career Services</td>
<td>Valle Verde Campus</td>
<td>4 Coffee Mugs, 8 Highlighters, 50 Pencils</td>
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<tr>
<td>EPCC Distance Education</td>
<td>Valle Verde Campus</td>
<td>4 Coffee Mugs</td>
</tr>
<tr>
<td>Doubletree by Hilton El Paso DT</td>
<td>600 N. El Paso St.</td>
<td>1 Complimentary one night weekend stay certificate (exp. 08/2013)</td>
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<tr>
<td>EPCC - ATB Advisor</td>
<td>Valle Verde Campus A-1409</td>
<td>1 Plant</td>
</tr>
<tr>
<td>EPCC - PSA Committee Member</td>
<td>RG Campus</td>
<td>1 VIP Card</td>
</tr>
<tr>
<td>EPCC Director of Student Success</td>
<td>Valle Verde</td>
<td>1 Black XL T-shirt, 1 Coffee mug, 6 USB 2GB</td>
</tr>
<tr>
<td>EPCC Music Instructor</td>
<td>VV Campus</td>
<td>2 Ruben Gutierrez Concert DVD</td>
</tr>
<tr>
<td>EPCC- Arts Comm. &amp; Soc. Science Dean</td>
<td>Transmountain Campus</td>
<td>5 Bags, 6 Coffee Mugs, 5 Desk Caddy</td>
</tr>
</tbody>
</table>
2013 Donations Report

**EPCC- Arts Comm. & Soc. Science Dean**  
Transmountain Campus

- 5 Key chains
- 5 Magnet clips
- 5 Purse mirrors
- 5 Tumbler cups

**EPCC- Diversity Program**  
Valle Verde Campus

- 11 Cellphone holders
- 30 Diversity pens

**EPCC- Marketing & Community Relations**  
ASC- Building A

- 65 Assorted pens
- 6 EPCC coffee mugs
- 8 XL EPCC T-shirts

**EPCC- Sign Language Instructional Coordinator - Valle Verde Campus**

- 1 – L Sign language club polo shirt

**EPCC- TM Counseling**  
Transmountain Campus

- 3 Bags
- 3 Highlighters
- 3 Magnetic clips
- 3 Memo holders
- 3 Pencils
- 3 Pens
- 3 USB

**EPCC-CSA**  
Transmountain Campus

- 1 12 Volt inflator
- 1 All in 1 grooming kit
- 1 Carbon monoxide alarm
- 1 Magic bullet

**EPCC-Interim Dean Math, Sci. & Career**  
Transmountain Campus

- 2 - $30 Gift certificate for EPCC cosmetology
- 2 - Lunch or dinner gift certificate for EPCC culinary arts

**EPCC-Network Systems & Support Services**  
ASC Building A

- 10 IT pens
- 6 Mouse pads
- 10 Post-it pads

**EPCC-Student Technical Services**  
ASC Building A

- 29 STS Pencils
- 31 STS Pens
- 13 STS Key chains

**EPCC-VP Research and Accountability**  
Valle Verde Campus

- 1 Essenza Scented Wax Burner
- 2 Fragrance Burners

**Ferguson Enterprise Inc.**  
6914 Industrial Blvd.  
El Paso TX 79915

- 1 19” screw driver
- 1 30’ Tape Measure
- 1 6” Water plier
- 1 Radio
- 1 Tool bag

**Fiber Carpet & Upholstery Cleaning**  
105 Masquerade St.  
El Paso TX 79912

- 75 Free carpet cleaning gift certificate
- 1 Up to $350 value gift certificate

**Final Touch Fragrance**  
1820 Ben Hogan St.  
El Paso TX 79935

- 1 Cool Water Small Perfume Set
**2013 Donations Report**

**EPCC Gear-Up Program**  
Valle Verde Campus

- 11 2XL Baseball Jersey
- 1 L T-shirt
- 7 M Baseball Jersey
- 2 M T-shirt
- 2 S Baseball Jersey
- 1 S T-shirt
- 2 XL Baseball Jersey

**EPCC International Students**  
Valle Verde

- 3 Pen & pencil sets

**Irla's Jewelry**  
4941 Crenshaw  
El Paso TX 79924

- 1 Silver cross with chain

**Hoppy Monk**  
4141 N. Mesa  
El Paso TX 79902

- 1 Cinnamon Vanilla Candle

**EPCC Grants Management Texas Genuine Project**

- 62 Notepads

**Jessie Arellano**  
Rio Grande Campus - Grants Management

- 1 $25 Adventure Zone gift card
- 2 EPCC cookbooks
- 1 Stationary set
- 1 Tote bag
- 1 Victoria Secret set (body wash/lotion)
- 1 Young guns Blu-ray disc

**ING**  
700 N. Stanton St. 3rd floor  
El Paso TX 79901

- 80 ING pens
- 80 key chains
- 80 mail openers
- 2 Pad folios
- 80 Plastic portfolios
- 80 Post-it notes
- 1 Rolling cooler
- 4 Tote bags

**Justin Boots**  
7100 Gateway Blvd. East  
El Paso TX 79915

- 3 Duffel Bags

**EPCC Leadership Academy**  
ASC, Building A

- 1 - 2XL Orange polo (men)
- 1 - L Light blue polo (men)
- 1 - M Light blue polo (ladies)
- 1 - XL Orange polo (men)
- 2 - XL Green polo (ladies)
- 2 - XL Green Polo (men)
- 2 - XL Light blue polo (ladies)
- 2 - XL Light blue polo (men)
- 4 - Cell phone holders
- 3 - Cellphone screen cleaner
- 4 - Leadership key chains
- 4 - Long notepads
- 1 - Light blue tote bag
- 2 - Mini-notepad w/pen
- 1 - Mouse pad
- 3 - Office supply packet
- 1 - Pad folio
- 4 - Post-it notes
**2013 Donations Report**

**Little Caesar’s Pizza**  
1085 Sunland Park Dr.  
El Paso TX 79922

- 6 - $5 Hot n’ Ready pizza certificate
- 70 Coupons

**Liz Rodriguez**  
Valle Verde Campus  
1 Dallas Cowboys print

**Luisa Huante**  
9050 Viscount Blvd.  
El Paso TX 79925

- 1 Necklace and earrings set
- 1 Silver earring set
- 1 Black earrings set
- 1 Blue necklace with pouch
- 1 Make up bag & cherry blossom cream gift set
- 1 Pink pearl earrings set
- 1 2 earrings set
- 1 Silver necklace and bracelet set

**Mari Reyes**  
Administrative Service Center

- 1 - Avon Anew advanced wrinkle corrector
- 1 - Avon Anew luminosity pro brightening hand cream
- 1 - Avon Anew Reversalist
- 1 - Avon after dark gift set
- 1 - Avon moisture therapy hand cream
- 1 - Lavender bath crystals & body lotion
- 1 - Bath & body men’s body wash
- 1 - Greeting cards

**Mesa Street Grill**  
2525 N. Mesa  
El Paso TX 79902

- 1 $25 gift card

**Office Depot**  
1313 George Dieter Dr. Ste. B  
El Paso TX 79936

- 1 FM/Am Clock radio for IPod
- 64 Sample Pens

**Pampered Pets**  
4727 Hondo Pass Dr.  
El Paso TX 79924

- 1 $30 Gift certificate

**Pencil Cup Office Products**  
1701 Texas Ave.  
El Paso TX 79901

- 70 Flashlights
- 1 Wizard Wall

**Pizza Properties Ltd**  
4455 N. Mesa St. Suite 100  
El Paso TX 79902

- 75 Peter piper buffet gift cards

**EPCC President’s Office**  
ASC- A

- 1 Fabric portfolio bag
- 1 L Black shrug
- 1 L Teal shrug
- 1 Ladies golf polo (m) blue
- 1 Ladies golf polo (m) teal
- 1 Square case with sticky notes and calendar
- 1 Stainless steel coffee mug
- 1 Travel bag
- 1 Brown pad folio

**Primos Craft Beer Store**  
3233 N. Mesa  
El Paso TX 79902

- 1 $30 gift certificate

**EPCC Purchasing & Contract Management**  
Administrative Service Center

- 4 2 GB USB Flash Drives
- 1 EPCC Mug
2013 Donations Report

Beatriz Villegas
Reading Lab
Valle Verde
2 Vases
1 Watch

EPCC Records Management
ASC- A building
10 Mini calculators
10 Mini desktop radios

EPCC Recruitment & School Relations
Valle Verde
6 Cell Phone Holders
6 EPCC t-shirts

Reliant Labels
11400 Rojas Dr.
El Paso TX 79936
2 Mixed nuts gift sets

Ripe Eatery
910 E. Redd RD, Suite A
El Paso TX 79912
1 $10 t-shirt
1 $20 gift card
2 Ripe stickers

Romy Perfumes
11744 Kingdom Ave.
El Paso TX 79936
1 $30 gift certificate

Rulis International Kitchen
2900 N. Mesa
El Paso TX 79902
1 $40 gift card

EPCC Safety Risk Management
ASC- B building
65 Non-woven Bags

Sam’s Club - Pellicano
11360 Pellicano Dr.
El Paso TX 79936
1 $25 Gift card

Sam’s Club- Cielo Vista
7001 Gateway Blvd. West
El Paso TX 79925
1 $ 25 Gift Card

Sun Travel
3100 North Mesa
El Paso TX 79902
3 Bags with luggage tags

TIWA
20 L T-shirt
22 M T-shirts
20 XL T-shirt

Taco Bell Restaurant
911 North Resler Dr.
El Paso TX 79912
6 Combo Meal Gift Cards

Tanya’s Gridiron
4620 Dyer St.
El Paso TX 79930
2 beer buckets w/ 4 glasses each

Telemundo El Paso
10033 Carnegie
El Paso TX 79925
1 $50 Hong Kong Buffet gift certificate
10 Baseball hats
7 L t-shirts
3 M t-shirts

Teresa Reyna
VP Student Services Valle Verde
2 Bracelets
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EPCC Testing Services
Valle Verde Campus

70 Assorted lanyards

The Burrito House
9844 Dyer St.
El Paso TX 79924

6 - $6.99 Gift certificate

The Company Store
8409 Lockheed, Suite 25
El Paso TX 79925

2 - Assorted coffee syrup sets
3 - Coffee bags
1 - Stadium blanket

Touch Discount Day Spa
9584 Dyer St. #A
El Paso TX 79924

1 $25 Gift card

Valic
1200 Golden Key Circle, Ste. 101
El Paso TX 79925

1 Black Pad folio
1 Deluxe tablet stand and case
1 Navy hardcover journal
2 Valic navy blue caps

Western Playland Amusement Park
1249 Futurity Drive
Sunland Park NM 88063

2 P.O.P (pay one price for unlimited rides)

Wet n' Wild Water World
8804 South Desert Blvd P.O Drawer 1210
Anthony, TX

1-4 tickets with sand bucket and assorted toys

Xicali Imports
7824 North Loop
El Paso TX 79915

1 25 1/2" by 32" Cowboy Stadium Print

YES We Do Hair Salon
7365 Remcon, B206
El Paso TX 79912

2 $25 Gift cards
61- Free haircut gift card