Human Resources Development

14th Annual Staff Retreat Outcomes Report

"Discover your Colors In Las Vegas"

La Vegas, Nevada
April 12-14, 2007

Alex Hernandez, Director, Human Resources Development

Mari Reyes, Administrative Assistant

Dr. Linda Brown, Insight Certified Trainer

Facilitation Team Members

Paula Chávez
Bianca Sanchez-Villalba
Luisa Huante
Elida Martinez

Juan Gaytan
Nasser Hamdan
Belinda Quinones
TJ Ferrer
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INTRODUCTION

“Discover your Colors” was the theme for the 14th Annual Staff Retreat in Las Vegas, Nevada and the 61 employees who attended will agree that this year’s retreat was a “high roller”. This retreat will long be remembered as the one that exceeded all expectations; it was a fun, enlightening and a great experience for all. We had a great time. Employees came back energized, motivated, and proud to be part of the El Paso Community College (EPCC) family. We learned and above all we had FUN! We are confident that we can apply the principles of the Insight Personality Assessment but, most importantly, we learned how to feel, share and care for each other. The principles of Insights, will be useful tools that we all can use to “Achieve the Dream” of the El Paso Community College. Participants have commented that they are eager to participate in future retreats, and feel that this type of training should be given to all employees, supervisors, and administrators.

The Office of Human Resources Development will make this training program available on site to departments upon request. We believe that the information presented at this year’s retreat will add value and contribute to the mission and vision of EPCC.

The success of this retreat was the result of many months of preparation and planning. Its success is directly attributed to the dedication, commitment and hard work of the facilitation team, Nasser Hamdan, Paula Chávez, Bianca Sanchez-Villalba, Juan Gaytan, Belinda Quiñones, Elida Martinez, Luisa Huante, and TJ Ferrer. The facilitation team took care of many duties. These tasks included, the retreat agenda, promoting and marketing the event, coordinating after work activities, preparing the goody bags, ensuring that all the activities took place as planned, and, of course, facilitation of the event itself. Their hard work, creativity and resourcefulness are commendable. In addition, the team worked very hard to bring in donations for the auction and goody bags.

Our thanks also, to the many people and organizations that supported this event. Thanks to all the EPCC departments, organizations, and businesses that donated items for the auction and goody bags. These donors are listed on pages 21–25 of this report.

Special thanks to Dr. Richard M. Rhodes and Dr. Ernst Roberts. Without their support and vision the annual staff retreat would not be possible.

Alex Hernandez
Director, Human Resources Development
AGENDA

Wednesday, April 11, 2007

3:30 p.m. – 4:30 p.m. Participant meeting at ASC Auditorium – General information for next day’s air flight, issue name tags, and distribute goody bags.

4:30 p.m. Dr. Richard Rhodes’s send-off comments

Thursday, April 12, 2007

6:30 a.m. Arrive at El Paso International Airport. Will meet at gate, (2nd floor) roll call will be taken.

7:50 a.m. Board Southwest Airlines Flight # 690

8:40 a.m. Arrive at Las Vegas International Airport

8:45 a.m. to 9:00 a.m. Board shuttle buses to Palace Station Hotel & Casino (Head count)

9:30 a.m. Arrive at Palace Station Hotel & Casino. Drop off luggage. Participants are on their own until 3:00 p.m.

3:00 p.m. Check-in at Hotel

6:00 p.m. to 8:00 p.m. -Dinner and Retreat Opening. Roll call will be taken (Business casual attire).
-Welcome by Dr. Roberts
-Introductions of facilitation team
-Keynote Speaker – Dr. Linda Brown, EPCC Faculty Member
-Icebreakers – Paula Chávez & Nasser Hamdan

Friday, April 13, 2007

7:00 a.m. to 8:00 a.m. Breakfast

8:00 a.m. to 11:15 a.m. General Session Agenda (Roll call will be taken)

I. What’s in it for you?
II. Insight Personality Assessment
III. Color Characteristics, Values, and Perceptions
IV. Name tag game
V. Insight Personality Group Activity by color (Alex)
11:15 a.m. to 12:15 p.m.  Breakout sessions: Facilitators will take their mixed color group for a brainstorming session on how to apply the principles of Insights to one of the following: team building, conflict resolution, communication, delegation, customer service, recreation, relationships, family ties, and the workplace. Prepare a 5 to 10 minute skit on the application of these principles in a work setting environment.

12:15 p.m. to 1:15 p.m.  Lunch

1:15 p.m. to 3:00 p.m.  General Session. Group presentations and skits. (Note: each group will have 15 minutes for their skit and presentation)

Saturday, April 14, 2007

7:00 a.m. to 8:00 a.m.  Breakfast (Check out from your rooms prior to the session-Bring luggage to general session room).

8:00 a.m. to 8:30 a.m.  General session: Video clip. Identify the temperaments of the characters. (Roll call will be taken)

8:30 a.m. to 9:00 a.m.  Question and answer session

9:00 a.m. to 9:30 a.m.  School bus act w/ participants

9:30 a.m. to 10:15 a.m.  Breakout sessions: Mixed color groups will be assigned to develop a skit of a real live situation to address using the wrong way to do it, and then demonstrate the “colorful” way to handle the situation using the color characteristic principles.

10:15 a.m. to 11:30 a.m.  General session, group skits (10 min. each skit) & “Brain Game”

11:30 a.m. to 11:45 a.m.  “Find Your Pot of Gold at the end of Your Rainbow,” Closing speech by Alex Hernandez

11:45 a.m. to 12:45 p.m.  Auction

12:45 p.m. to 1:00 p.m.  Awards Ceremony

1:00 p.m. to 2:00 p.m.  Lunch

3:00 p.m. to 3:15 p.m.  Board shuttle buses to Las Vegas International Airport

5:20 p.m.  Board Southwest Airlines Flight # 2350

8:00 p.m.  Arrive at El Paso International Airport
RETREAT PARTICIPANTS

Classified Staff

Acosta, Robin
Aguilar, Vickie
Alvarado, Raquel
Antunez, Juanita
Armendariz, Diann
Candia, Hector
Castillo, Maria
Castro, Ana
Castro, Sylvia
Chávez, Irene V.
Chávez, Javier
Clancy, Dolores
Collins, Melissa
Englert, Sherry
Espinoza, Debbie
Estrada, Hilario
Estrada, Laura
Flores, Lucina
Del Villar, Rocio
Holden, Sandra
Loera, Mayela
Maldonado, Aquiles
Marquez, Rosemary
Martinez, Christine
Martinez, Sandra
Muñiz, Nancy
Muñoz, Alma
Muñoz, Bertha
Patino, Angelique
Pulido, Rosario
Quiroz, Beatriz

Saldaña, Laura
Trinidad, Ismael
Tuberville, Abigail
Tuberville, Roy
Ugalde, Julie
Varela, Raquel
Vazquez, Jose Roberto
Professional Staff

Chávez, Irene V.
Chávez, Javier
Clancy, Dolores
Collins, Melissa
Englert, Sherry
Espinoza, Debbie
Estrada, Hilario
Estrada, Laura
Flores, Lucina
Del Villar, Rocio
Holden, Sandra
Loera, Mayela
Maldonado, Aquiles
Marquez, Rosemary
Martinez, Christine
Martinez, Sandra
Muñiz, Nancy
Muñoz, Alma
Muñoz, Bertha
Patino, Angelique
Pulido, Rosario
Quiroz, Beatriz

Abdelfattah, Belal
Alvarez, Antonio
Avila, Sally
Carreño, Margarita
Flores, Angeles
Marioni, Patricia
Navarro, Argelio
Olivares, Chris
Rodriguez, Rosie
Sotelo, Anita
Sweet, Debbie
Facilitators

Chávez, Paula
Ferrer, TJ
Gaytan, Juan
Hamdan, Nasser
Huante, Luisa
Martinez, Elida
Quinones, Belinda
Sanchez-Villalba, Bianca
BREAKOUT SESSIONS GROUPS

Group # 1 (Essentials)
Paula Chávez & Luisa Huante

Conflict Resolution
Sandra Holden
Raquel Varela
Abigail Tuberville
Hilario Estrada
Christine Martinez
Dolores Castillo
Rosemary Marquez
Debbie Sweet
Lucy Flores
Sylvia Castro
Antonio Alvarez
Ernst Roberts
Julie Ugalde

Group # 2 (Careless Whispers)
Elida Martinez & Nasser Hamdan

Communication
Angelique Patino
Diann Armendariz
Rosie Pulido
Alma Muñoz
Sandra Martinez
Sherry Englert
Juanita Antunez
Ismael Trinidad
Irene V. Chavez
Rachel Alvarado
Roy Tuberville
Debbie Espinoza
Laura Estrada

Group # 3 (Dazzling Rainbows)
Belinda Quiñones & T.J. Ferrer

Customer Service
Vickie Aguilar
Aquiles Maldonado
Robin Acosta
Beatriz Quiroz
Patricia Marioni
Angeles Flores
Hector Candia
Ana Castro
Mayela Loera
Margarita Carreño
Laurel Roberts
Bertha Muñoz

Group # 4 (Mystery Rollers)
Bianca Sanchez-Villalba & Juan Gaytan

Recreation
Anita Sotelo
Laura Saldaña
Nancy Muñiz
Belal Abdelfattah
Dolores Clancy
Sally Avila
Javier Chavez
Chris Olivares
Jose Roberto Vazquez
Melissa Collins
Rocio Del Villar
A.J. Navarro
Rosie Rodriguez
DAILY ACTIVITIES

Wednesday

The retreat officially began on Wednesday, afternoon, when participants were issued flight itineraries, t-shirts, and their goody bags. Instructions for the next morning’s flight were given. Dr. Richard Rhodes, EPCC President, addressed the group, wishing them a safe and productive retreat and letting participants know that they were in for an unforgettable experience. Dr. Ernst Roberts also addressed the group and wished them a great time in Las Vegas.

Thursday

Early Thursday morning participants began arriving at the El Paso International Airport, some as early as 5:30 a.m. Why so early? The participant who got there first was awarded “play money”, which is awarded by the facilitators throughout the weekend. Participants use this “play money” to bid on a variety of prizes during an auction conducted at the end of the program. Diann Armendariz was the first one, so she received $800 dollars “play money.” After clearing security and waiting for the flight, Nasser Hamden took roll call before we took off, just making sure that no one would be left behind. We got to Las Vegas at about 9:00 a.m.; from there, we boarded the Palace Station shuttle buses that took us to the Palace Station Hotel. Upon arriving at the Palace Station Hotel, we dropped off our luggage and took the opportunity to sight see until 3:00 p.m., the time when we were scheduled to check in.

At 6:00 p.m. we met in the general session conference room on the second floor of the Palace Station Hotel for a welcome dinner, introductions and ice breaker activities. T.J. Ferrer greeted and signed in participants at the sign-in table. From there, participants were blind folded and escorted to their seat. The purpose of this ice breaker activity was to have participants get to know the individuals seating at the same table without really knowing whom they were talking to. Dr. Ernst Roberts kicked off the event by addressing the group and then introduced Nasser, who introduced T.J., who introduced Juan, who introduced Paula, who introduced Belinda, who introduced Ellie, who introduced Luisa, who introduced Mari, who introduced Alex, who introduced our guest speaker, Dr. Linda Brown. Dr. Brown used a very creative way to have participants introduce themselves. Participants were asked to select a small toy and to compare themselves with the item that they picked. After Linda’s presentation, Paula Chávez conducted an ice breaker where participants danced to a variety of musical numbers. Items such as a pair of sunglasses were distributed to the dancing participants for the song “I wear my sunglasses at night”. Those who participated were awarded “play money”.

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Friday

Friday morning at 7:00 a.m. we had breakfast in the general session conference room. After breakfast, Dr. Linda Brown kicked off the workshop with a very informative power point presentation on the dynamics of the insight personality assessment. The author of this assessment has done extensive research and has classified four personality types into four colors, blue, gold, green and orange. The participants took the assessment to determine their primary and secondary personality colors. While the participants were taking the assessment, the facilitators acted as monitors to help the participants accurately complete the assessment. Following the assessment, participants were assigned to a color group and Dr. Brown delivered another presentation on color characteristics, values and perceptions. After this, the facilitators indulged the audience with comical skits for each color temperament. The purpose of this activity was to show participants the extreme behavior of each color temperament. Following was Alex Hernandez’s, activity called “Poster Power”. The objective of the exercise was for each color group to design a poster that described the things that are important to their primary color. This included, but was not limited to, the group’s values, strengths, needs, and interests. Upon completion of their poster each group shared their model. Thereafter, participants were assigned to a mixed color group and went to their break out room with their respective facilitators to brainstorm on how to apply the principles of Insight to one of the following topics, conflict resolution, communication, customer service or recreation. Each group was also responsible for coming up with a skit on their findings. Upon completion of this assignment the groups gather at the Pasta Palace Restaurant for lunch.

Participants reconvened in the general session room and each mixed color group delivered their presentations and skits. A detailed report on each group is on pages 8 and 9. Upon completion of these activities participants were released at approximately 3:00 p.m. Participants had the rest of the afternoon to see Las Vegas, sight see, catch one of the many of shows available and have fun.

Saturday

Saturday we began the morning again with a breakfast in the general session conference room. Dr. Brown showed a cartoon character video that demonstrated the different color personality temperaments which was prepared by Nasser Hamdan. A question and answer session followed for Dr. Brown addressed the questions that participants had previously submitted to her.

The next activity on the agenda were break out sessions. This time the groups were to develop a skit of a real live situation using the incorrect way to handle a situation, and then demonstrate how to handle it using the principles learned from Insight color personalities. Upon completion of this assignment, the groups reconvened in the general session room and presented their skits. All presentations were extremely entertaining and very original.
Dr. Brown presented her last activity called, “The Brain Game”. She displayed a list of key words or phrases that represented one of the colors. The participants as a team were to identify the color of each word or phrase. The team that first identified them correctly was the winner. Prizes were awarded to 1st, 2nd, 3rd, and 4th place groups. This activity was fun and exciting for the participants.

To conclude the program Mr. Alex Hernandez gave an inspirational speech entitled, “Find your Pot of Gold at the end of your Rainbow.” This was very well received by the audience.

Everyone had the opportunity to sign the traditional retreat banner, which will be displayed at each campus throughout the year.

One of the most expected activities of the retreat is the Auction. T.J. and Juan acted as the auctioneers. Prices ranged from a free two night stay at the Hilton Hotel in San Antonio, Texas to free gift cards for Adventure Zone and many many others. The highest bidders were given a certificate with the picture of the item that had to be claimed back in the Human Resources Development Office. The bidding was a riot and everybody was able to bid on at least one prize. The auction was over at about 1:15 p.m.

During our last lunch Dr. Roberts gave some closing remarks and then Alex proceeded with the awards ceremony to recognize the facilitation team for their hard work in this retreat.

At 3:00 p.m. we boarded the shuttle buses back to the airport, cleared security, and board South West Airlines Flight #2350 back to El Paso; home sweet home.

We went, we learned, we had fun, and we returned with a better understanding of different perspectives and how to handle different personalities.
Breakout Group Reports

Friday Session

Essentials – Paula Chávez & Luisa Huante

Conflict Resolution

• Problem Description:
  - A student very upset complaints that her classes have been dropped with no prior notification.

Conflict Resolution

• Analyze facts by:
  - Obtaining information from student
  - Obtaining additional information from related areas

• Find a final resolution by providing the best service possible
  - Take the extra mile like the blue personalities do
  - Managers (Usually Gold) trying to resolve problem at their level

Conflict Resolution (Continued)

• Greens will perfect or correct existing procedures to make them better functional procedures

Careless Whispers – Elida Martinez & Nasser Hamdan

COMMUNICATION
CUSTOMER SERVICE
Employee to Student

The Good and the Bad!

The Good
• Good first impression; eye contact
• Courteous greeting
• Listens
• Offers solutions
• Takes initiative to reassure student

The Bad
• Bad attitude
• Ignores student
• Speaks down to student
• Rude and indifferent
• Insensitive to needs

+ -
Customer Service

- Guidance
- Observe Mood
- Step by Step Instruction
- Provide direction/give list/information
- Advising
- Provide Technology
- Screen Needs
- Service/Follow up
- Eye Contact
- Personalize Service
- Undivided Attention

Mystery Rollers – Bianca Sanchez-Villalba & Juan Gaytan

Mystery Rollers
Volley Team Scrimmage
Mystery Vs. Rollers

- Coach (Gold) talking to team “dictating”!
- Coach (Blue) caring and feeling “mushy”!
- Rocio (Green) serves, but has difficulty making the decision how to serve.
- Belal (Blue) gets benched.
- Sally comforts Belal.
- Rosie (Orange) throws a tantrum.
- Chris (Gold) bribes her with the trophy.

Mystery Rollers
Volley Team Scrimmage
Mystery Vs. Rollers

- Blue Team wins and comforts the Gold Team for losing the game
Breakout Groups

Saturday Sessions

Dazzling Rainbows – “American Idol Audition” Skit
Careless Whispers – “Shakespeare on the Rocks’ Audition” Skit
Essentials Group – “Vitto’s Ristorante” Skit
Mystery Rollers – “The Newly Wed Game” Skit

[Images of people and a group photo]
Evaluation Report Comments

The best part of the program was:

- The program itself.
- Skits in groups.
- Evaluating and knowing my color.
- The location!! The program itself was awesome.
- Got to meet other fellow co-workers of EPCC. Met workers who I never thought I would have the opportunity of meeting.
- Activities.
- Teamwork.
- Being together.
- Everything.
- The activities which provided insight and fun.
- Getting to know other EPCC employees.
- Comradeship
- The time spent having fun with friends.
- Enjoyed the skits.
- The opportunity of the skits, because it gave time to meet and learn about other “colors”.
- I liked it all.
- Skits.
- The participants’ interaction with the games and skits.
- Everything.
- To get to know people better.
- The games in group.
- The participation of everyone on the skits.
- Everything was great.
- Presentations from Dr. Brown.
- Learning my color, knowing how to relate with the other colors.
- Interacting with other employees.
- Learning our personality and the aerobics lesson.
- Linda Brown was excellent, I really enjoyed her workshop.
- Being together with co-workers.
- Sketches.
- Good information.
- Everything.
- Location was awesome.
- Location. Time away from conference.
- The personality assessment was probably the best.
- The entire program was enjoyable.
- Getting to meet all the staff. I really admire all the qualities that each has to contribute. Awesome job by all!!! Continue to shine.
• Finding out about myself and what I can do to improve helping and assisting the students and co-workers.
• The exercise of your colors.
• Everything was excellent.
• Presentation by Linda Brown on colors.
• Well done! All presentations were great – enjoyed the initial presentations done by Linda Brown.
• Mind game.
• The facilitators – Nasser, Alex, Bianca, Belinda, and T.J.
• Location. Learning.
• Interactive with others, some people I didn’t even know.
• Everything.
• I liked the presentations of each team.

This program could be improved by:

• More breaks.
• It is very good.
• Facilitators should be more attentive to new attendees. They should also get along a little bit better, because we can see it when they don’t.
• More time.
• More time.
• Nothing.
• Better meals (filling).
• More organization.
• Better planning, especially in Vegas.
• Perhaps, additional time to prepare for skits.
• Better food choices.
• It was all well organized and informative.
• Not so many scenarios.
• Better organized topics.
• More interactive activities.
• I thought we were always rushed, especially during lunch. Also, I felt that the facilitators gave out more money to people they already knew. There was a lot of favoritism.
• Not so much pressure to join in.
• Facilitators should spend more time with different people.
• Hand-outs/Agenda for session.
• Doesn’t need improvement.
• Meals.
• Giving more time. There was so much more that could have been beneficial. I loved all the information and would have liked more.
• More group exercise.
• Because of interest on topic, more time for questions and answers.
• No comments.
• Equal opportunities for everyone to participate.
• Implementing a little bit more structure.
Additional comments:

- Fewer presentations.
- Even though the funny money game is fun, it isn’t distributed evenly.
- I had fun! Thank you.
- Thank you.
- Great job!
- None.
- All facilitators were great!
- Overall, I loved the facilitators and enjoyed every minute of this retreat.
- Great team and great effort from all in participation.
- Needed more time to relax, or maybe start one of the sessions a little bit late, giving us more or at least ½ hour more to SLEEP!
- Competition got a little aggressive, don’t emphasize on too much competition.
- It was a great experience; I really enjoyed myself and everyone’s company.
- All facilitators were awesome. Thank you and Linda Brown.
- Had a great time.
- Great job!!! Really learned a lot!
- Overall, awesome.
- The facilitators did a wonderful job with the groups. Mari did a great job getting everything together. Thank you!!
- Would like that the facilitators get more involved with the group.
- Everyone was very helpful and nice.
- More attention to 1st time attendees.
- Need more workshops to this caliber. Thanks.
- I liked Alex’s speech, it was very inspirational.
### 14th Annual Staff Retreat Evaluation Responses

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. This training program concentrates on understanding the personality spectrum</td>
<td>44</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. This training program helped me understand the importance of valuing the differences of people’s temperaments.</td>
<td>44</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. As a result of this program, I am more confident in my ability to relate to people better.</td>
<td>40</td>
<td>11</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. The objectives of the program were clearly presented.</td>
<td>44</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Opportunities to ask questions and discuss issues were sufficient.</td>
<td>42</td>
<td>9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. The session was well organized.</td>
<td>36</td>
<td>14</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

#### Evaluation Analysis

1 = This training program concentrates on understanding the personality spectrum.

2 = This training program helped me understand the importance of valuing the differences in people’s temperaments.

3 = As a result of this program, I am more confident in my ability to relate to people better.

4 = The objectives to ask questions and discuss issues were sufficient.

5 = The session was well organized.
Donors List Report

**Access Healthcare Administrators**  
7430 Remcon, Building C  
El Paso, TX.  79912
- 3 Duffle bags  
- 3 Golf gift bags  
- 5 Stainless steel coffee mugs

**Adventure Zone**  
251 E. Redd Rd.  
El Paso, TX.  79932
- 2 - $50 Gift Card  
- 300 Passes Buy one taco plate & get one free  
- 500 Attraction tickets

**All that music**  
1506 Lee Trevino  
El Paso, TX.  79936
- $25 Gift Card

**Ana Lopez**  
3453 Tascosa  
El Paso, TX.  79936
- $120 Mary Kay Products Basket

**Avila's Mexican Food**  
6232 N. Mesa St  
El Paso, TX.  79912
- $25 Gift Certificate

**Bali Body Works**  
1827 Lomaland Dr.  
El Paso, TX.  79935
- $25 Haircut & Style Gift Certificate

**Barnes & Noble Booksellers**  
9521 Viscount Blvd.  
El Paso, TX.  79925
- 1 - 180 Days of Character Book  
- 1 - Bruce Springsteen's America Book

**Becky Villa**  
Mission Del Paso Campus
- One Metal cross  
- One Wall Scroll Calendar

**Belinda Quiñones**  
Transmountain Campus
- One Alicia Keys Unplugged CD  
- One Enjoy Coupon Book ($15 value)  
- One Mariah Carey-The Emancipation of Mimi CD  
- One R. Kelly Remix City Volume CD  
- One Tony Braxton Unbreak My Heart Remix Collection CD

**Bowlero Lanes**  
8941 Dyer  
El Paso, TX.  79904
- 175-One free game passes

**Cali Nails II**  
8401 Gateway West  
El Paso, TX.  79925
- One Certificate for one set of acrylic nails

**Century 21 APD**  
6601 Montana Suite J  
El Paso, TX.  79925
- 12 Bennie babies

**Charlotte's**  
5411 N. Mesa  
El Paso, TX.  79912
- One brown bag

**Chase Suite Hotel**  
6971 Montana Ave  
El Paso, TX.  79925
- One Luxury Studio Suite for 1 night

**Chili's Restaurant**  
1510 N. Lee Trevino  
El Paso, TX.  79936
- $20 Gift Certificate  
- 4 - One free kid's meal w/purchase of adult meal certificates  
- One Kid's t-shirt (Med)

**CompUSA**  
9521 Viscount Blvd.  
El Paso, TX.  79925
- 2 - 512MB Flash drive

**Creations by Nora**  
2420 Robert Wynn St.  
El Paso, TX.  79936
- One Set of hand made cards & gift bag

**Daw's Home Furnishings Inc**  
7714 Gateway East  
El Paso, TX.  79915
- $50 Gift Certificate
El Paso Doctors of Chiropractic  
3100 N. Lee Trevino  
El Paso, TX. 79936
10 - $35 Gift Certificate for a massage

El Paso Hockey Association  
4100 E. Paisano Dr.  
El Paso, TX. 79905
90 - Buy 1 get 1 free admission/public ice skating

EPCC Athletics Department  
919 Hunter Dr.  
El Paso, TX. 79915
2 Baseballs  
2 Mini bats  
3 Tejano Jerseys

EPCC Bookstore  
919 Hunter Dr.  
El Paso, TX. 79915
3 EPCC T-shirts  
5 EPCC key chains  
1 Curves sports bag w/ accessories  
1 EPCC Back Sack

EPCC CE Health Programs  
Rio Grande Campus  
One Full Body Massage Certificate

EPCC Cosmetology Program  
9050 Viscount Blvd.  
El Paso, TX. 79915
Nylynn Cosmetics Facial Gift Set (+$100 value)

EPCC Culinary Arts  
Transmountain Campus  
One Culinary Arts Cap  
One XL Chef Jacket

EPCC Distance Education  
919 Hunter Dr.  
El Paso, TX. 79915
1 Box of EPCC pencils  
130 Pens

EPCC Law Enforcement  
Mission Del Paso Campus  
22 Letter openers  
27 Highlighters  
41 Plastic Cups  
85 Pens

EPCC Marketing & External Affairs  
9050 Viscount Blvd.  
El Paso, TX. 79925
5 Black canvas bags  
5 Black EPCC T-shirts  
5 EPCC coffee mugs  
5 EPCC water bottles  
5 Purple EPCC T-shirts

EPCC Ophthalmic Clinic  
Rio Grande Campus  
2 - $50 Certificate for eyewear products

EPCC President's Office  
9050 Viscount Blvd.  
El Paso, TX. 79925
1 EPCC baseball  
1 EPCC water bottle  
1 EPPD T-shirt  
1 Hispanic Heritage T-shirt  
1 Stainless steel coffee mug  
2 Canvas Bags  
2 Wood table alarm clocks  
5 EPCC T-shirts  
7 Stuffed animals

EPCC Recruitment  
919 Hunter Dr.  
El Paso, TX. 79915
6 Agendas

EPCC Student Leadership/Campus Life  
919 Hunter Dr.  
El Paso, TX. 79915
20 SGA pencils  
30 SGA highlighters  
5 Sports bags

EPCC VP Instruction  
9050 Viscount Blvd.  
El Paso, TX. 79925
One Day timer

Evisions, Inc.  
14522 Myford Rd.  
Irvine, CA. 92606
8 Card decks  
8 T-shirts

Forti's Mexican Elder Restaurant  
321 Chelsea St.  
El Paso, TX. 79905
One Certificate for 2 combo plates & 2 soft drinks
Fred & Maria Loya Family YMCA
2044 Trawood
El Paso, TX.  79935
20 One week passes for YMCA

Furr's Family Buffet
11925 Gateway West
El Paso, TX.  79936
$10 Gift card

Gloria Palos
Valle Verde Campus
One Necklace & Earring Set

Granny's Country Store
2 Ceramic picture frames
1 Hand painted platter
1 Jean Paul Gaultier Perfume Set
1 spring wreath
1 Stationary set

Hair & Nail Studio
1188 N. Yarbrough
El Paso, TX.  79925
One Nioxin Cleanser & Scalp Treatment Set

Holiday Inn-San Antonio
318 W. Durango Blvd.
San Antonio, TX.  78204
One complimentary room for a two-night stay

Hyatt Place Hotel
6030 Gateway East
El Paso, TX.  79905
One weekend night stay

ING Financial Advisers
700 N. Stanton St., 3rd Floor
El Paso, TX.  79902
100 Bottle holders
100 Highlighters
100 Key chains
100 Letter openers
100 Pens
100 Potato Chips Bag Clips
70 Plastic Bags (Goody Bags)

International Bakery & Deli
6415 N. Mesa St.
El Paso, TX.  79912
$10 Gift certificate

Jaxon's Restaurant
4799 N. Mesa
El Paso, TX.  79912
$20 Gift Certificate

Justin Boots
7100 Gateway East
El Paso, TX.  79915
2 Duffle Bags

KCOS TV
9050 Viscount Blvd.
El Paso, TX.  79925
5 Sesame Street Characters' Toys

L & J's Café
3622 Missouri
El Paso, TX.  79903
$20 Gift Card

Leticia Jacobo
11644 John Weir
El Paso, TX.  79936
5 pairs of earrings
1 Avon hip-hop bunny
1 Avon necklace
1 Home fragrance oil set
1 Incense & candle set
1 Metal picture frame
1 Avon perfume

Los Bandidos de Carlos & Mickey's
1310 Magruder
El Paso, TX.  79925
2 - $25 Gift Cards

Lowe's Supermarket
1025 N. Carolina
El Paso, TX.  79915
10 pens
1 Grolsh Beer glass
2 Bravo Cadillac Polo Shirts
4 Budweiser beer glasses
6 Lowe's Caps
9 Letter openers

Luz Roberts
919 Hunter Dr
El Paso, TX.  79925
12 SGA Highlighters
14 SGA Pencils
1 EPCC Magnet Agenda
1 Metal note holder
1 Veteran's Day T-shirt
2 EPCC pens
2- Hispanic Heritage T-shirts
2- SGA Shot glasses
3- EPCC Pins
4- SGA Note holders

Macy's at Cielo Vista
8401 Gateway East
El Paso, TX. 79925
3- Estee Lauder cosmetic bags w/ products
6- Lancôme cosmetic bags w/ products

María Reyes
EPCC Rio Grande Campus
El Paso, TX. 79902
1 - $59.42 Avon Products Basket
1 - $64.92 Avon Products Basket

Marisol Yañez
Valle Verde Campus
One Angel Vase

Mesa Street Grill
2525 N. Mesa
El Paso, TX. 79902
2 - $15 Gift Certificate

Microtel Inn & Suites
2001 Airway Blvd.
El Paso, TX. 79925
One full suite for one weekend night ($90 value)

Office Depot
8701 Gateway West
El Paso, TX. 79925
4 - $25 Gift Cards
1 Glass Desk Set

Olive Garden Italian Restaurant
740 Sunland Park Dr.
El Paso, TX. 79912
$25 Gift Certificate

Pachanga Disco
9050 Viscount
El Paso, TX. 79925
$150 of 3 Hours of Pachanga music

Pepsi Cola Bottling Company of EP
10841 Pellicano Dr.
El Paso, TX. 79935
1 Case of Lipton Iced Tea
1 Case of Mountain Dew
2 Cases of Regular Pepsi

2- Twelve Packs of Mug Root Beer
2- Twelve Packs of Orange Tropicana Twister
2- Twelve Packs of Pepsi Caffeine Free
2- Twelve Packs of Wild Cherry Pepsi

Pizza Properties, LTD
4455 N. Mesa, Suite 100
El Paso, TX. 79902
Twenty passes for a small 2 item pizza

Reliant Labels
11400 Rojas, Ste. B
El Paso, TX. 79936
500 Note Pads
2 - Mixed Nuts Basket

Romano's Macaroni Grill
11885 Gateway West
El Paso, TX. 79936
$20 Gift Certificate

Sam's Club
7970 N. Mesa
El Paso, TX. 79932
$25 Gift Card

Sam's Club 8280
11360 Pellicano Dr.
El Paso, TX. 79936
$25 Gift Card

Starbucks
2300 N. Mesa
El Paso, TX. 79912
36 Packs of Verona Coffee

Starr Western Wear
4455 N. Mesa, Suite 100
El Paso, TX. 79902
$25 Gift Certificate

Subway
Transmountain Campus
7 Passes for a 6" Sandwich

T.J. Ferrer
Personnel Services
2 Clinique bags
1 Avon Gift bag w/products
1 Black bag w/ pen radio
1 Brown duffle bag
1 Canvas bag
1 Gift basket
1 Red purse
Tanya's Gridiron
3317 Dyer
El Paso, TX. 79930
2 - T-shirts

Texas Roadhouse
5010 N. Desert Blvd.
El Paso, TX. 79912
2 - $20 Gift Card for West Side Location

Texas Roadhouse-East
10729 Gateway West
El Paso, TX. 79936
$25 Gift Card

The Company Store
8411 Lockheed St. 2
El Paso, TX. 79925
One Complimentary Custom Embroider Sports Duffle Bag

The Lunch Box Mexican Restaurant
667 N. Carolina
El Paso, TX. 79915
2 - $10 Gift Certificate

The Salon at Elodia
1331 Lee Trevino
El Paso, TX. 79936
$20 Manicure Gift Certificate

Versailles
6415 N. Mesa
El Paso, TX. 79912
$50 Gift certificate

Village Inn
7144 Gateway East
El Paso, TX. 79915
One complimentary pie of your choice pass
One certificate for a complete meal for two

Wal-Mart Super center-West
7555 N. Mesa
El Paso, TX. 79912
1 - $50 Gift card

Wal-Mart Supercenter-East
1850 N. Zaragoza
El Paso, TX. 79936
1 - $40 Gift Card

Wal-Mart Supercenter-North East
4530 Woodrow Bean Dr
El Paso, TX. 79924
$40 Gift card

Wells Fargo Bank
221 N. Kansas St.
El Paso, TX. 79901
2 - yo-yo’s
2-glass vases (med)
2-glass vases (small)
2-Staplers
1 Historic El Paso Book
1 Organizer

Wyndham Hotel
2027 Airway Blvd.
El Paso, TX. 79925
One tower suite for one weekend night